

Home Exteriors Energy Consultants Honored with 2012 Talk of the Town Customer Satisfaction Award

/EINPresswire.com/ Virginia-based contractor, <u>Home Exteriors Energy Consultants</u>, earns high customer satisfaction marks and a Talk of the Town Award.

Earning a 4.5-star rating for customer satisfaction, Home Exteriors Energy Consultants Inc. has won the prestigious CMUS Talk of the Town Customer Satisfaction Award in the Contractors — Doors & Windows category.

The <u>Talk of the Town Awards</u>, presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S. (CMUS), honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CMUS Power Rating[™]. Only those that receive a 4-star to 5-star rating receive the CMUS Talk of the Town Customer Satisfaction Award.

Home Exteriors Energy Consultants' services include windows, siding, doors, roofs and stamped concrete from manufacturers such as Thermal Industries, Mastic Home Exteriors by Ply Gem and ProVia. "We specialize in only the most energy-efficient products available on the market," says Mark Horner, company founder and president. "All of our windows, doors and siding materials have been <u>ENERGY STAR</u> rated to meet the highest standards available today."

The business was founded in 2007 to offer consumers a way to purchase the most energyefficient home improvements for their homes without high pressure salesmen and overpricing, says Mark Horner.

What sets his business apart, says Mark Horner, is the ability for customers to deal directly with the owner. "I pride myself on visiting each and every customer myself, eliminating sales commissions and passing the savings on to them," he says.

Customer service is paramount to the Home Exteriors team. "Our company is based on the belief that our customers' needs are of the utmost importance," says Mark Horner. "Customer service is not just about before or during the job, it's about the lifetime that you own your home."

Clients are pleased, demonstrated not just by the Talk of the Town Customer Satisfaction Award, but also by the company's high number of repeat customers and referrals. "We have never had a consumer complaint in any venue," says Mark Horner. "This is an incredible record based on my 30 years of experience in the home improvement industry."

Home Exteriors Energy Consultants is located at 446 Maple Ave. East in Vienna. For more information about products and services, call 703-242-1750 or go online to <u>www.nohighpressure.com</u>.

About the Award and Sponsors:

This is the fourth year CMUS, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact CMUS and Talk of the Town News at 877-498-6405 or go online to <u>www.talkofthetownnews.com</u>.

About Celebration Media U.S.: Celebration Media provides companies with valuable information on improving customer care through its publishing division, which produces Customer Care News, and its research department, which provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

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