Delta Lloyd Life chooses Comarch solutions to streamline the underwriting process

/EINPresswire.com/ Comarch, a global IT solutions provider for financial institutions, has announced that Delta Lloyd Life, a Belgian pension insurance expert and active player in the corporate and retail life insurance market, chose Comarch solutions to support the company in refining the medical acceptance process.

Delta Lloyd Life has decided to cooperate with Comarch mostly because of the process-orientation of the solutions and their ability to offer a global view of the customer. 'Cooperation with Comarch will allow us to optimize the underwriting process, which will result in more effective and accurate underwriting decision making. The main goal of the project is to improve the customer outcomes, service and overall satisfaction levels throughout all lines of business – pension, group and retail insurance', says Anne Romagnoli, Chief IT Officer at Delta Lloyd Life.

'The cutting-edge technology based on SOA principles applied in Comarch Underwriting and Comarch Insurance Claims enables the solution to fit into the existing IT environment at Delta Lloyd Life as the best-of-breed component in the medical acceptance area', underlines Anne Romagnoli.

'We are confident that our market-proven solutions will allow Delta Lloyd Life to meet its business objectives. It is a common goal for both sides as we see ourselves as long term partners for our customers. The project with Delta Lloyd Life is an important step to strengthen Comarch's position in Benelux – the region that lies in our strategic interests', adds Wojciech Pawlus, Sales Director for Benelux Region at Comarch.

'The Comarch application offers not only rich functionality in terms of underwriting and claims processes. Our solutions are based on a common technology framework, which incorporates the Comarch Business Process Management tool. The CBPM component allows for flexible configuration of the process to best reflect the customer operations. Moreover, Comarch BPM enables managers to monitor the user work and their efficiency and provides the MI reporting, which allows for spotting bottlenecks and process optimization', explains Ewa Jasiecka, Insurance Business Development Manager at Comarch.

Delta Lloyd Life is a leading Belgian insurance company offering life insurance to corporations and individuals. The company was founded in 2001 as a result of merger between CGU Life, OHRA Leven, and Norwich Union. After the merge with Swiss Life Belgium in 2008, Delta Lloyd Life has become a true expert in the 'pension' segment while strengthening its position in the Non-Life market under the name Zelia. Delta Lloyd Life is also the organizer of the Pension Ambassador Award. Delta Lloyd Life NV is headquartered in Brussels, Belgium. The company operates as a subsidiary of Delta Lloyd Group, that is listed on NYSE Euronext Amsterdam and operates primarily in the Netherlands, Belgium, and Germany.
