

Jetblue Airways Corporation Being Sued By Passenger Claiming Rights Violation

/EINPresswire.com/ Trial scheduled March 7, 2013 in Irvine, California Superior Court County of Orange, California – Stewart Lowinger VS Jetblue Airways Corporation.

Plaintiff Stewart Lowinger and two companions arrived at the Jetblue terminal, Los Angeles International Airport (LAX) on Tuesday December 11 for flight number 672, nonstop from Los Angeles to New York (JFK), scheduled to leave at 9:45 AM PST. The boarding staff claimed passengers arrived "late" for boarding, as they were 15 minutes prior to takeoff, claiming the flight was leaving a little early. At first they did not want the three passengers to board, nor bring our carry on luggage. It was subsequently claimed that one of the passengers was screaming, but they, in fact, let everyone board and bring on their baggage. The attendants displayed a negative attitude, and would not assist with baggage. One rolled her eyes at one of the female passengers when asked a question regarding where to place her baggage.

The flight was most uncomfortable after that, and quite hot with little air coming from the vents. The seats were cramped and most uncomfortable, as well. One of the passengers had to plead to get water for their medication they needed to take. Though they were most responsive when they came around to sell additional items, and get passengers credit card. Which brings up the question of misleading advertising on their website, as to Jetblue's "Even More" add on (which they charge extra for).

Later in the flight, one of the passengers tried to signal an attendant standing in the front to get her water. She was told he could not move from his position. Other attendants would not help until later on, after chatting for some time with both members of the flight crew. After the same passenger was barred from buying any more beer, though she was clearly not intoxicated, after drinking two beers during several hours.

All throughout the flight the attendants were most rude and disrespectful to the three passengers. Passenger Stewart Lowinger states "have never had an experience such as this in all my many years of flying. Though there were flights that had been less of a pleasant experience than others, for a variety of reasons, this one is going down as most notably, the worst of the worst."

The final incident came after the flight landed. Several of the Jetblue security detail boarded the plane, and in front of everybody asked the three passengers outside. They were accused of

taking pictures and videotaping inside the aircraft while in flight. They were advised that several passengers and crew members had complained, while in the air. At the threat of FBI involvement and a long detainment, all three passengers cooperated with security and let them view all the photos on their phone. Stewart Lowinger, who was said to have been pointed out as the one taking these photos and videos had a handset not capable of recording video. Upon Jetblue lead security checking all three phones and carry on baggage, there was nothing on any of their phones that could be found to even remotely relate to the accusations. Security acknowledged this, and told passengers they could go, and to file a complaint on the Jetblue website. Passengers then called to cancel their flight back and were told that the tickets were non refundable, and would only apply additional credits, minus a grouping of fees, to the JetBlue account. Which, of course, they would never use again. Passengers ended up canceling their return flight and booking with another airline.

Subsequent email and an online survey complaint were, to this date, never acknowledged by Jetblue.

Defendant Jetblue Airways Corporation is being sued for an undisclosed amount of damages and a public apology to Plaintiff.

Contact: Stewart Lowinger
Phone: 516-647-5704
Email: sdigitune@yahoo.com

This press release can be viewed online at: <https://www.einpresswire.com/article/137919694>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2023 Newsmatics Inc. All Right Reserved.