

Cambridge Heating Cooling Wins Talk of the Town Customer Satisfaction Award

/EINPresswire.com/ Toronto-based [Cambridge Heating Cooling](#) receives high marks from customers, earning it a Talk of the Town Award for outstanding customer satisfaction.

With a 4.5 star customer satisfaction rating, Cambridge Heating Cooling has earned the prestigious Talk of the Town Customer Satisfaction Award in the Contractors — Heating & Air Conditioning category.

The [Talk of the Town Awards](#), presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S. (CMUS), honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CMUS Power Rating™. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Cambridge Heating Cooling opened for business in 1999 and has been serving the heating and cooling needs of the greater Toronto area, installing and repairing furnaces, air conditioners and related equipment. Since that time, the company has implemented its business mission, which is to meet the heating and cooling needs of residential and commercial customers with complete satisfaction.

“Becoming the premier [heating and cooling contractor](#) in the greater Toronto area did not happen overnight,” says CEO Tousif Ahmed. “We made several innovative changes to the way we do business in order to ensure customer satisfaction. We also increased our availability, so we are always there when our customers need us most. Our award-winning service and installation department is open 24 hours a day, seven days a week, 365 days a year, and we never charge extra for nights, weekends or holidays.”

Another way the company keeps customers happy is by offering low pricing, and always being open about the pricing. “We never do repairs without first getting approval on pricing from the customers, and our sales team never sells a product or service that the customer does not truly need,” says Ahmed.

Cambridge Heating is a Lennox premier dealer, but also performs installation and service for all

major brands in the market. The company's team of licensed and experienced technicians provides same-day express service when needed to ensure customers' equipment is always functioning.

In addition to the Talk of the Town Award, Cambridge Heating has been named a Lennox Circle of Excellence Award winner and a 2012 Top Choice Award winner for Top Heating and Cooling Company in GTA.

Cambridge Heating Cooling is located at 746 Warden Avenue, Unit 11 in Toronto. For more information about the company's services or special promotions, call 416-750-4363 or go online to www.camheating.com.

About the Award and Sponsors:

This is the fifth year CMUS, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact CMUS and Talk of the Town News at 877-498-6405 or go online to www.talkofthetownnews.com.

About Celebration Media U.S.: Celebration Media provides companies with valuable information on improving customer care through its publishing division, which produces Customer Care News, and its research department, which provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

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