

IT Governance launches new ITIL books and training courses at the Service Desk and IT Support Show 2013

/EINPresswire.com/ <u>IT Governance</u>, the single-source provider of ITSM, ITIL[®] and ISO20000 products and services, has announced that it will exhibit at the <u>Service Desk and IT Support Show</u> taking place on 23 and 24 April in London. The IT Governance team will officially launch a number of new books and the EXIN-accredited <u>ITIL Foundation 2-Day training</u> course.

Alan Calder, CEO of IT Governance, says, "We are delighted to exhibit at the Service Desk and IT Support Show again this year. Our IT service management portfolio has grown significantly over the past twelve months. Our range of products and services is now even more comprehensive than before, including books, training and consultancy."

IT Governance will be officially launching the ITIL Foundation 2-Day Training Course leading to an EXIN-accredited certification. With traditional ITIL Foundation courses taking three or four days to complete, this two-day course offers a faster learning route, whilst providing essential preparation for the inclusive EXIN exam.

Service Desk Show attendees will have an opportunity to browse our newest additions of books on ITIL and ITSM including:

- ITIL Foundation Essentials <u>www.itgovernance.co.uk/shop/p-814.aspx</u>
- ITIL and Organisational Change <u>www.itgovernance.co.uk/shop/p-1272.aspx</u>
- ITIL Lifecycle Essentials <u>www.itgovernance.co.uk/shop/p-1285.aspx</u>
- Ten Steps to ITSM Success <u>www.itgovernance.co.uk/shop/p-1268.aspx</u>

This year, IT Governance will be offering free 15-minute consultancy surgeries with an IT Service Management consultant. Delegates will have the opportunity to receive free advice on ITIL adoption and ISO20000compliance. Slots are allocated on a first come, first served basis and can be booked in advance online at <u>www.itgovernance.co.uk/infosec2013.aspx</u>.

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NOTES TO EDITORS

IT Governance Ltd is the single-source provider of books, tools, training and consultancy for IT governance, risk management and compliance. It is a leading authority on data security and IT governance for business and the public sector. IT Governance is 'non-geek', approaching IT issues from a non-technology background and talking to management in its own language. Its customer base spans Europe, the Americas, the Middle East and Asia. More information is available at <u>www.itgovernance.co.uk</u>.

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