

AmeriCall Celebrates 75th Anniversary

/EINPresswire.com/ Washington-based answering service and call center company has been providing business with technology and communications services for 75 years.



TACOMA, Washington – AmeriCall, a pioneer of cloud and virtualization technology, is celebrating its 75th anniversary. The leader in inbound and outbound call center services has grown from its humble beginnings in 1938, implementing new technology and improving communications for its customers.

In addition to remote [telephone answering services](#), AmeriCall now provides [live chat support](#), help desk services, surveys and market research, outbound telemarketing and other expertise for its clients. The company has expanded its solutions to assist companies in a wide variety of industries and markets, including manufacturing, government, healthcare, magazine subscriptions and e-commerce.

"Over the years, we have embraced cutting-edge technology that helps our clients to meet their needs while preserving the traditions of great customer service," said Scott Hager, general manager of AmeriCall, who has been with the company for 30 years. "We have expanded our available services from basic communications to personalized and customized services that help our clients become recognized leaders in their industries."

During the 75-year span, communications technology has become more reliable and secure. As a result, AmeriCall is able to provide automated daily data back-ups, redundant T-1 data services and hacker-safe computer networks in its facilities. It has also seen the birth and development of order processing software, Voice over Internet Protocol (VoIP) and a reliable wireless infrastructure.

About AmeriCall: AmeriCall (<http://www.americall.com/>) is an answering service and call center services provider based in Tacoma, Washington. In business since 1938, the company now offers a full complement of virtual receptionist and call center outsourcing personnel, including live telephone [answering services](#), order taking, telemarketing, medical office messaging and dispatch, help desk support, seminar registration and live chat support.

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