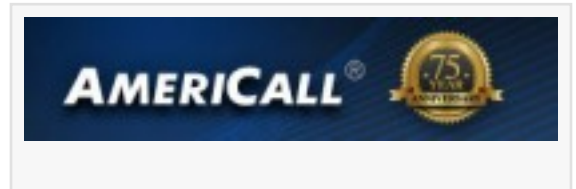


AmeriCall Announces Partnership With Rainier Connect In Resilient Network

/EINPresswire.com/ Two Washington-based companies devise cutting-edge technology for new scalable telephone and data communications network that automatically re-routes in the event of a problem.



TACOMA, Washington – AmeriCall, a leader in communications technology, messaging and telephone [answering service](#) outsourcing, has announced a partnership with Rainier Connect, a telecommunications and network technology provider. Together, the two companies have devised a new hybrid telephone and data network system unlike any other in the industry.

The multi-carrier network is fully redundant and scalable, with instantaneous hot failover routing. The system blends the efficiency of fiber with the durability and high quality of copper to create a resilient wireless infrastructure.

"For years, we have had conversations with the great folks at Rainier Connect about how to create a dream network that wouldn't fail," said Scott Hager, general manager of AmeriCall. "It's one that allows us to be fully operational 100 percent of the time. Issues that resulted in down time in the past are now self-healing in nanoseconds."

After collaborating on state-of-the-art engineering and development solutions to automatically reroute digital and telephone signals in the event of a problem, AmeriCall and Rainier Connect have unveiled a new system that guarantees reliable, high-quality telecommunications with no single point of failure.

This new networking system allows AmeriCall to offer uninterrupted inbound and outbound [call center services](#) to its customers 24-hours a day, seven days a week.

About Rainier Connect: Rainier Connect (<http://www.rainierconnect.com/>) is a provider of high-speed Internet, phone and cable TV serving residents and businesses in the South Puget Sound region of Washington. It also offers phone systems, and digital and wireless communications services for its customers.

About AmeriCall: AmeriCall (<http://www.americall.com/>) is an answering service and call center services provider based in Tacoma, Washington. In business since 1938, the company now offers

a full complement of [virtual receptionist](#) and call center outsourcing personnel, including live telephone answering services, order taking, telemarketing, medical office messaging and dispatch, help desk support, seminar registration and live chat support.

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