

## New ITIL Foundation 2 Day training course generates positive feedback

/EINPresswire.com/ <u>IT Governance</u>, the single-source provider of IT service management (ITSM), ITIL® and ISO20000 products and service is receiving positive feedback from ITSM managers following the launch of the new EXIN-accredited <u>ITIL Foundation</u> (2 Day) <u>Training</u> Course.

Andy Britton, ITIL/ISO20000 Consultant and a trainer on the new course, highlights why delivering the ITIL Foundation certificate in just 2 days is appealing to managers:

"The ITIL Framework has its own terminology and language. With the spread in ITIL's popularity and usage, it's a language that more and more people speak. ITSM managers are very keen on training solutions that bring new staff up to speed on 'ITIL language' as quickly as possible in order to maximise their productivity."

The new ITIL Foundation (2 Day) Training Course offers a quicker route to ITIL Foundation certification than more traditional 3 day courses or self-study. As well as providing delegates with a solid introduction to the ITIL Framework and its language, the two day route also minimises time away from the workplace, reducing the overall cost of training.

Alan Calder, CEO of IT Governance, comments, "Around 20,000 people worldwide are gaining the ITIL Foundation certificate every month. This certificate is a great launch-pad for developing a career in IT service management and we are keen to offer ambitious individuals a quick, effective way to join the rapidly expanding group of ITIL professionals."

Andy Britton has provided some further advice for professionals considering the ITIL Foundation certificate on the IT Governance blog. He will be delivering the next ITIL Foundation (2 day) Training Course on 18–19 July 2013 in London, further details are available here: <a href="https://www.itgovernance.co.uk/shop/p-820.aspx">www.itgovernance.co.uk/shop/p-820.aspx</a>

The ITIL Foundation training course is the newest addition to IT Governance's growing portfolio of service management products which include the <a href="ITIL Foundation Essentials">ITIL Foundation Essentials</a> Pocket Guide and the ISO20000 Foundation, ISO20000 Practitioner and ISO20000 Auditor training courses.

FOR FURTHER INFORMATION
Desi Aleksandrova
Marketing and Communications Manager
+44 (0) 845 070 1750

daleksandrova@itgovernance.co.uk

## **NOTES TO EDITORS**

IT Governance Ltd is the single-source provider of books, tools, training and consultancy for IT governance, risk management and compliance. It is a leading authority on data security and IT governance for business and the public sector. IT Governance is 'non-geek', approaching IT issues from a non-technology background and talking to management in its own language. Its customer base spans Europe, the Americas, the Middle East and Asia. More information is available at <a href="https://www.itgovernance.co.uk">www.itgovernance.co.uk</a>.

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