

ISO 20000 Certification – Why should you follow the crowd?

ELY, UK, July 3, 2013 /EINPresswire.com/ -- With hundreds of organisations worldwide already ISO 20000 certified and more set to follow, IT service providers are unable to ignore [ISO/IEC 20000](#) – the international IT service management standard – for much longer. There are indications that governments and clients increasingly require their software and telecom providers to become ISO 20000 certified.

Alan Calder, CEO of [IT Governance](#), a provider of ISO 20000 implementation solutions, says, "Implementation of ISO 20000 ensures that an organisation's IT service management processes are aligned both with the needs of the business and with international best practice. In this respect, it adds great value to both the organisation and its clients. ISO 20000 certification demonstrates to stakeholders that your organisation is reliable and is able to deliver what it promises."

ISO 20000 implementation can help IT service providers leverage existing ITIL® investment to achieve operational and financial benefits. Other benefits include:

- Competitive advantage enabling access to key markets
- Continual improvement of IT service management processes
- Cost savings over time due to optimised processes
- Streamlined conformance activity

Organisations that need an introduction to the standard will benefit from the following reading materials:

- [ISO 20000 Standards](#) - www.itgovernance.co.uk/shop/p-680.aspx
- [ISO/IEC 20000 - A Pocket Guide, Second edition](#) - www.itgovernance.co.uk/shop/p-635.aspx

IT Governance prides itself on being in the position to help IT service management professionals and organisations with each stage of ISO 20000 implementation. The company offers everything, from books and documentation toolkits through to training courses and consultancy services.

The full range of IT Governance's ISO 20000 solutions can be seen at www.itgovernance.co.uk/iso20000.aspx.

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NOTES TO EDITORS

IT Governance Ltd is the single-source provider of books, tools, training and consultancy for IT governance, risk management and compliance. It is a leading authority on data security and IT governance for business and the public sector. IT Governance is 'non-geek', approaching IT issues from a non-technology background and talking to management in its own language. Its customer base spans Europe, the Americas, the Middle East and Asia. More information is available at www.itgovernance.co.uk.

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