

College of the Redwoods is Live with TranscriptsPlus

Students and alumni can now order transcripts online 24/7

NORTHFIELD, IL, July 17, 2013 /EINPresswire.com/ -- College of the Redwoods is live with <u>TranscriptsPlus</u>[®], the fully-automated online transcript ordering service from <u>Credentials Solutions</u> available to students and alumni 24/7. It is tailored to fit Redwoods' unique policies and procedures including service options, pricing and school branding. Students and alumni will also have the option of sending <u>EDI</u> as well as School-to-School and 3rd Party PDFs. TranscriptsPlus TranscriptsPlus offers students and alumni 24/7 online transcript ordering.

"Our IT staff and Admissions worked closely with Credentials Solutions to implement this new service for students," said Kathy Goodlive, Registrar & Manager, Admissions and Records. "The web ordering process is quick and simple."



The web ordering process is quick and simple." Kathy Goodlive, Registrar & Manager TranscriptsPlus automates the transcript ordering process and offers a secure, compliant, and easy to use solution. It allows College of the Redwoods to free up staff and streamline the process. This student self-service environment reduces data input by staff and collects all fees. Credentials Solutions handles all customer service

calls on behalf of College of the Redwoods, allowing them to focus on other student services.

Credentials also helped College of the Redwoods get qualified for 2 mini-grants for being able to send and receive electronically as well as respond to an electronic transcript request. "The college also applied for and was awarded a mini-grant from the Chancellor's Office in the amount of \$10,000," added Goodlive. "We are excited to offer this outstanding service to our students."

About Credentials Solutions

With flagship product TranscriptsPlus[®] and integrated automation software RoboRegistrar[®], Credentials Solutions supports all major SIS platforms while providing online ordering, automated hold checking and integrated student communications supported by 12 hour per day toll-free customer service. RoboRegistrar also automates the electronic extraction and delivery of all formats of electronic transcripts, as well as the printing and mailing of paper transcripts with eRoboMail[™]. The turnkey system sends the transcript in the preferred format of the receiving institution. In addition, Credentials also offers ParkingPlus[®], which automates parking permit ordering, payment, and fulfillment.

Press Release courtesy of Online PR Media: <u>http://bit.ly/1dFzMXG</u>

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