

Celestial Space Medi-Spa Wins Consecutive Talk of the Town Customer Satisfaction Awards

New Jersey medi-spa's efforts to keep customers satisfied pays off, earning the spa back-to-back Talk of the Town Customer Satisfaction Awards.

BLOOMFIELD, NEW JERSEY, USA, August 29, 2013 /EINPresswire.com/ -- Earning the highest



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Marleny Cruz

possible customer satisfaction rating of 5 stars for 2013, [Celestial Space Medi-Spa](#) has won its second straight Talk of the Town Customer Satisfaction Award in the Beauty & Spas — Massage Therapists category.

The [Talk of the Town Awards](#), presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S., honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services,

and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CM Power Rating. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Celestial Space [Medi-Spa](#) operates from a medical and holistic perspective, taking an integrative approach to people's personal health and well-being by offering a unique combination of traditional relaxation, medical therapeutic massage and the intuitive energy-based approach of Eastern cultures. Celestial Space offers a broad array of body work services to meet the needs of every individual person.

Celestial Space is owned by Marleny Cruz, LMT, RM, a licensed massage therapist and Reiki master with a certification in herbology. Born in the Dominican Republic and raised in Brooklyn, Ms. Cruz began working at a very young age and learned the value of hard work. She combined her business skills, earned during her work with the YWCA, with her massage therapy training, and other skills learned during her time at Backsmart Wellness Center, and decided to open her own business.

Ms. Cruz is very proud of her high customer satisfaction ratings and the Talk of the Town Awards, noting that her hard work and dedication are paying off. "Our customers' needs are of the utmost importance, and we are committed to meeting those needs," she says. "We welcome the opportunity to earn your trust and deliver unparalleled service to you."

Great service is the practice's hallmark, and Ms. Cruz recently made that clear during an interview with Della Crews of Channel 12 News. The interview is available online at <http://youtu.be/U1jgQPgDPMg>.

The spa's philosophy is "restore, replenish and revitalize your body in our organic and eco-friendly environment." This is evident in its commitment to using only natural and eco-friendly products. "Many commonly used spa products contain ingredients that are designed to be absorbed through the skin and that can have negative health effects," says Ms. Cruz. "In addition, the manufacture and disposal of these products is often detrimental to our environment. Celestial Space Medi-Spa carries a full line of natural, vegan and organic-based products that contain the finest safe, natural and beneficial supplies."

Currently Ms. Cruz is in school continuing her natural medicine education, which she intends to integrate into the practice. Her desire is to expand the business into a holistic center where she can offer many different types of alternative medicine therapies.

Ms. Cruz also believes in giving back to the community and does so by donating her time on Saturdays to the Paterson Police Athletic League to help the kids of the city of Paterson. In addition, she also supports the Adopt-a-Kid Program, created by a partnership among the Paterson Police Department, the Passaic County Sheriff's Department and private business owners to promote mentoring of the city's kids.

Celestial Space is located at 17 James St., Building 8 in Bloomfield. The spa is open Wednesday-Sunday from 9 a.m.-6 p.m. For more information, call 973-798-8894 or go online to www.celestial.abmp.com. Follow Celestial Space online at [celestialspacemedispa@facebook.com](https://www.facebook.com/celestialspacemedispa).

About the Award and Sponsors:

This is the fifth year Celebration Media, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact Celebration Media and Talk of the Town News at 877-498-6405 or go online to www.talkofthetownnews.com.

About Celebration Media U.S.: Celebration Media provides companies with valuable information

on improving customer care through its publishing division, which produces Customer Care News, and its research department, which provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

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