

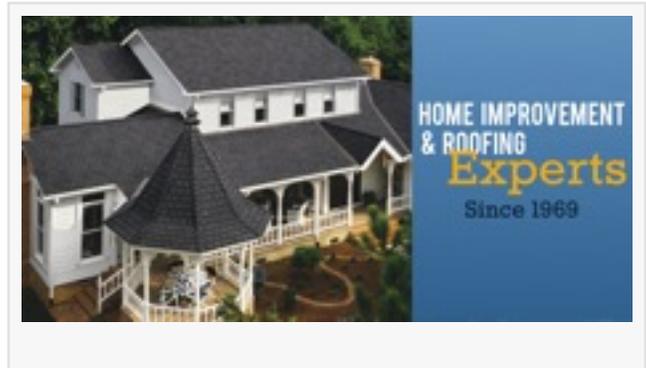
Customers of Wellesley Roofing Contractor, G.F. Sprague, Enjoy Personal Service From Company Owner

Jerry Sprague, owner of G.F. Sprague Roofing in Wellesley, has started performing warranty inspections himself on work the Wellesley roofing company has done.

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/EINPresswire.com/ -- Jerry Sprague is getting out of the office. The owner of [G.F. Sprague & Co](#), a Wellesley roofing contractor, has started

performing roofing inspections on work his company has completed rather than rely on his expert roofing staff to perform the routine inspections. Response to this personalized service has been [overwhelmingly positive](#).



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Jerry Sprague

"I love it. I love getting out and not only seeing the great job our roofers have done, but meeting our customers face to face. Some of these customers have been loyal customers for years but I've never met them. Now I can stop by and talk to them about their experience with the company and our roofers and we can look at the job together. It's been a great experience all around," noted Jerry Sprague, Owner of G.F. Sprague (www.gfsprague.com).

For 44 years, Jerry Sprague has been running G.F. Sprague & Co. in Massachusetts. Focusing on roofing in Wellesley and the surrounding area, the company also installs and maintains gutters, chimneys and windows and is one of the only companies in the area to design and install custom copper gutters and downspouts.

Construction sites are no strangers to managers walking around or stopping by unexpectedly. However, what makes Sprague's inspections different is that he is not just stopping by to check on the work in progress or that has already been completed. The owner of the Wellesley roofing company is taking the time to meet with and talk to the customers as well. Through these

interactions Sprague has been able to learn firsthand how his customers feel about their experiences with the company and personally address any expectations that were not met. Though those cases are few and far between, judging by the company's customer testimonials.

"This kind of attention and service is something customers expect when they're meeting with a salesperson trying to close a deal. They don't expect this same degree of interest once the work has been completed. That's what makes it so special. They know we care about them long after the work has been done and if they have any problems in the future, they can rest easy knowing they have direct access to me," explained Sprague.

For more information about G.F. Sprague and the full line of home improvement services provided, visit them online at www.gfsprague.com.

About G.F. Sprague & Co.: G.F. Sprague provides full home improvement, roofing, gutter, chimney, and replacement window services throughout Massachusetts. The company works with individual homeowners, condo associations and a wide range of institutions to ensure their roofing, chimney and gutters are working optimally on their own and in relation to one another. G.F. Sprague employs specially trained craftsmen who work with specific roofing materials including slate, copper, shingle, wood or rubber. They have experience with all types of roofing installation and repairs and do their best to guide their customers through all of the options to find the one that best meets the customer's needs.

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