

## Collin County Community College District is live with TranscriptsPlus & eRoboMail

Online transcript ordering and high-speed print and mail services expedite the entire transcript process for the institution and its students

NORTHFIELD, IL, USA, September 16, 2013
/EINPresswire.com/ -- Collin County Community College
District is live on <u>TranscriptsPlus</u>® and <u>eRoboMail</u>™.
<u>Credentials Solutions</u> has also assumed Collin's SPEEDE
membership and is sending EDI on their behalf. In



transcript process.

addition, students and alumni have the option of sending School-to-School and 3rd Party PDFs through Credentials' TranscriptsNetwork™.

TranscriptsPlus is an automated online transcript ordering service tailored to fit Collin's unique service options and pricing and accompanied by a branded order form customized with the school's colors and logo. TranscriptsPlus offers a secure, compliant, and easy to use online transcript ordering solution paired with a student self-service environment that reduces data input by staff and collects all fees in a 3rd party certified PCI-DSS compliant environment. TranscriptsPlus also works in concert with back-end processing software RoboRegistrar®, which locates records, authenticates students and alumni, checks for holds, communicates with students via email and text and facilitates a variety of fulfillment options.

Print and mail service eRoboMail reduces labor and maintenance costs by leveraging state-of-the-art machinery for printing, folding, inserting and mailing, thus processing transcripts more efficiently and with fewer errors. It increases document integrity by integrating security paper, tamper-proof envelopes, and copy and thermal protections, all while being handled at Credentials Solutions' facility. eRoboMail even accommodates attachments, which takes another tedious task off Collin's plate.

With Credentials Solutions' suite of transcript services and fulfillment options, Credentials optimizes transcript delivery for Collin County Community College District based on the receiving institution's preferences, fulfilling orders dynamically, whether it's EDI, as a PDF or printed at Credentials. This reduces overhead and allows Collin to redeploy employees to perform other functions, saving time and money. In addition, Credentials' industry-leading customer service, serves the school's needs through a dedicated Client Relationship Manager and its student

through our Customer Service Representatives available to answer inquiries 12 hours per day Monday-Friday. Credentials Solutions optimizes the entire transcript ordering, fulfillment and service process.

## **About Credentials Solutions**

With flagship product TranscriptsPlus® and integrated automation software RoboRegistrar®, Credentials Solutions supports all major SIS platforms while providing online ordering, automated hold checking and integrated student communications supported by 12 hour per day toll-free customer service. RoboRegistrar also automates the electronic extraction and delivery of all formats of electronic transcripts, as well as the printing and mailing of paper transcripts with eRoboMail™. The turnkey system sends the transcript in the preferred format of the receiving institution. In addition, Credentials also offers ParkingPlus®, which automates parking permit ordering, payment, and fulfillment.

Press Release courtesy of Online PR Media: <a href="http://bit.ly/18qqwmw">http://bit.ly/18qqwmw</a>

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