



Complete Carpet Care Wins Second Talk of the Town Customer Satisfaction Award

Kansas City restoration contractor Complete Carpet Care earns a second Talk of the Town Award after receiving high customer satisfaction marks.

LANSING, KANSAS, USA, September 27, 2013 /EINPresswire.com/ -- For the second straight year, [Complete Carpet Care](#), Inc. has earned the highest possible customer satisfaction rating of 5 stars, thereby winning the prestigious Talk of the Town Customer Satisfaction Award in the Contractors — Fire, Storm & Water Damage Restoration category.

The [Talk of the Town Awards](#), presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S., honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CM Power Rating™. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Kansas City [restoration contractor](#) Complete Carpet Care has been serving the community's water damage restoration and floor care needs since 1993. "We provide a unique service to the community and have been recognized as one of the fastest emergency response teams in the United States," says Owner Brad Turner, a second-generation carpet business owner who cleaned his first carpet at the age of eight.

When water damage occurs it is vital to have a professional restoration company help reduce the loss. Complete Carpet Care's professional technicians are ready any time of day, any day of the week to provide emergency service when necessary. The technicians will assess the situation and determine the best course of action, using state-of-the-art drying equipment and industry-approved methods.

"We understand that your home could be your number-one investment, and that is something to be serious about," says Turner. "We work with you to make your home look and feel comfortable."

Two Talk of the Town Awards and high customer satisfaction rankings demonstrate the importance Turner and his team place on customer service, and they are pleased with their recognition. "Winning the Talk of the Town Award for the second time is a big prize for me," says Turner. "I like to go the extra mile to provide my clients the most excellent carpet cleaning experience. I call it 'clean carpet with unprecedented performance.' My clients call me when 'clean carpet is the most important thing.'"

"At Complete Carpet Care we continue to upgrade our level of commitment to our clients by furthering our education and knowledge of the industry," says Turner. "Our expertise lies in servicing accounts that require a great deal of attention. With a strong emphasis on training and inspection programs, we have been able to satisfy the most difficult customers."

Sometimes it's simply the little things that matter to customers. "At Complete Carpet Care we like to

clean the first room free. There will be no charge, no obligation, no high pressure sales pitch — just clean carpet,” says Turner.

Complete Carpet Care is located in Lansing, Kansas. For more information, call 913-351-3550 or go online to www.notcompletewithoutyou.com. Follow the company on Facebook at www.facebook.com/completectc or on Google Plus at <http://plus.google.com/?gpsrc=gplp0&partnerid=gplp0>.

About the Award and Sponsors:

This is the fifth year Celebration Media, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact Celebration Media and Talk of the Town News at 877-498-6405 or go online to www.talkofthetownnews.com.

About Celebration Media U.S.: Celebration Media provides companies with valuable information on improving customer care through its publishing division, which produces Customer Care News, and its research department, which provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

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