

Premier Relocations LLC Wins Four Consecutive Talk of the Town Customer Satisfaction Awards

Moving company Premier Relocations earns its fourth straight Talk of the Town Award by receiving high customer satisfaction ratings online.

NOVI, MICHIGAN, USA, October 8, 2013 /EINPresswire.com/ -- Achieving the highest possible

“

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Kirk Hensler

customer satisfaction rating of 5 stars for four straight years, [Premier Relocations](#) has won its fourth Talk of the Town Customer Satisfaction Award in the Local Services — Movers category.

The Talk of the Town Awards, presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S., honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a

team of researchers who calculate a company’s CM Power Rating. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Premier Relocations, an agent of Mayflower Transit, has operated as a full-service [moving company](#) since 2006. Headquartered in Novi, Mich., it also has offices in Grand Rapids, Mich., and Perrysburg, Ohio. Premier Relocations offers the following services: local, long-distance and international moving; efficient claims handling procedures and liability programs; and expanded capabilities such as storage, office and industrial, electronics, and exhibit moving.

Premier Relocations is a family-owned company with more than 80 years of industry experience and ownership. “Our team of experts can handle all your moving needs,” says Kirk Hensler, General Manager of Premier Relocations. “Our goal is to always provide customers with personalized service — providing just the services they need.”

The company places a strong emphasis on customer service, and exceeds its goals as demonstrated by its many awards including the [Talk of the Town Award](#) and the Customer

Choice Award from Mayflower Transit. "We at Premier are committed to customer satisfaction," says Hensler. "It is our commitment to quality and caring service that sets us apart from other moving companies. The quality of our work extends from salesperson to customer service to the move crew."

Premier ensures its customers are satisfied by employing a dedicated crew and emphasizing customer service. "We monitor each person who deals with the customer on a weekly and monthly basis to review quality scores and areas needing improvement," says Hensler. "We have goals for annual quality awards and monitor our progress monthly, indicating if we need additional training or need to make personnel changes. We offer higher pay and financial incentives for high quality for office personnel and for the drivers and their crews."

The company also gives back to the community by offering its services, trucks and storage as partners with various organizations and schools.

Premier Relocations' main office/warehouse is located at 45200 Grand River Avenue in Novi. For more information about the company's services, call 248-735-4147 or go online to www.premier-mayflower.com. Follow the company on Facebook at www.facebook.com/premiermoving or on Twitter at www.twitter.com/premiermoving.

About the Award and Sponsors:

This is the fifth year Celebration Media, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact Celebration Media and Talk of the Town News at 877-498-6405 or go online to www.talkofthetownnews.com.

About Celebration Media U.S.: Celebration Media provides companies with valuable information on improving customer care through its publishing division, which produces Customer Care News, and its research department, which provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

Press release courtesy of Online PR Media: <http://bit.ly/17dRCxP>

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