

## A&R Mechanical Wins 2013 Talk of the Town Customer Satisfaction Award

Tulsa contractor A&R Mechanical is recognized for its high customer satisfaction ratings with the 2013 Talk of the Town Award.

TULSA, OKLAHOMA, USA, November 26, 2013 /EINPresswire.com/ -- Earning the highest possible



Whether you need routine maintenance, emergency repair, replacement equipment or a complete system, we're the people you can count on for all your home or building comfort needs."

Lynn Richardson

customer satisfaction rating of 5 stars in 2013, <u>A&R</u>
<u>Mechanical</u> has won the prestigious Talk of the Town
Customer Satisfaction Award in the Contractors — Heating
& Air Conditioning category.

The <u>Talk of the Town Awards</u>, presented by Talk of the Town News, Customer Care News magazine and Celebration Media U.S., honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a

team of researchers who calculate a company's CM Power Rating. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

<u>Tulsa heating and air conditioning</u> contractor A&R Mechanical has been providing commercial and residential services for more than 20 years. The family-owned-and-operated company specializes in water in ducts and offers 24-hour emergency service and free in-home estimates. A&R Mechanical is a factory-authorized dealer for Carrier, but also services all makes and models.

"We offer expert installation and maintenance by a skilled team of factory-trained professionals," says Lynn Richardson. "And with our fleet of trucks and warehouse full of parts and equipment, all of your solutions are just minutes away."

According to Richardson, the company's goal has always been to provide the best installations and service possible no matter what. "We give the customer more than they expect and solve problems other companies make," she says. "Whether you need routine maintenance, emergency repair, replacement equipment or a complete system, we're the people you can count on for all your home or building comfort needs."

Customer service like that led to the high customer satisfaction ratings and the 2013 Talk of the Town Customer Satisfaction Award.

A&R Mechanical continues to work toward keeping its customers satisfied, staying current and even ahead of the trends in the industry and applying those innovations to its own systems.

A&R Mechanical is located at 11244 East 55th Place in Tulsa. For more information, call 918-250-6500 or go online to <a href="www.aandrmechanical.com">www.aandrmechanical.com</a>.

## About the Award and Sponsors:

This is the fifth year Celebration Media, Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact Celebration Media and Talk of the Town News at 877-498-6405 or go online to <a href="https://www.talkofthetownnews.com">www.talkofthetownnews.com</a>.

About Celebration Media U.S.: Celebration Media provides companies with valuable information on improving customer care through its publishing division, which produces Customer Care News, and its research department, which provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

Press release courtesy of Online PR Media: <a href="http://bit.ly/18mgutS">http://bit.ly/18mgutS</a>

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