

# VitalTech Solutions, IT Company In Chicago, Expands Support Staff With New Hire

*VitalTech Solutions has hired Carlos Rodriguez as Support Expert.*

CHICAGO, IL, USA, December 20, 2013 /EINPresswire.com/ -- [VitalTech Solutions](#) is rapidly growing. The Chicago IT company recently hired a new Support Expert to provide front line help to their clients. Carlos Rodriguez will spend most of his time helping clients directly, focusing his attention on clients' computer, server and network needs.

"Carlos is a great fit with our team and we're glad to have him on board. He'll be part of our front line on the support/help desk, interacting with our clients on a day-to-day basis. In many ways his addition to the support team, continues to develop the face of VitalTech," noted [Michael Berk](#), Partner, Business Development at VitalTech Solutions ([www.vitaltechsolutions.com](http://www.vitaltechsolutions.com)).

Rodriguez received his training at Computer Systems Institute in Chicago and has several years experience delivering [IT solutions in Chicago](#). He holds a degree in Computer Engineering Technology from DeVry University in Chicago and is currently pursuing a Masters of Science in Network Engineering and Management at Chicago's DePaul University.

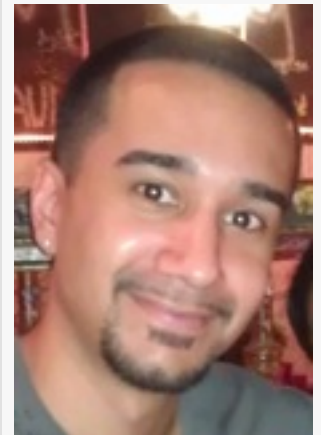
As one of VitalTech's Chicago IT Support Experts, Rodriguez will be responsible for tracking and managing client's technical issues, providing on-call technical support, performing installations and upgrades to client computers and networks, maintain and performance tune client computers through routine maintenance, among other services.

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*Michael Berk*

"I think that Carlos exemplifies the VitalTech philosophy, which is to deliver IT solutions with a genuine, Human Experience. To us, that means hiring people who are personable, willing to help and trustworthy, all of which Carlos is," explained Berk.



Rodriguez will provide Chicago IT support to clients who rely on VitalTech for their IT solutions in Chicago.

vendor. The company stresses open communication between the entire VitalTech team and the client. They go to great lengths to work with their clients as a strategic partner and as a core member of the client team. Part of doing this involves learning the clients' business and how they operate and then using the VitalTech team's IT expertise to help advance client goals and help the business succeed. This is markedly different from IT solutions providers who are simply concerned with installing technology and resolving issues when they arise.

VitalTech Solutions functions as an enterprise level technology department for their clients. Their Proactive-IT service includes a wide range of services from day-to-day troubleshooting to CIO level strategic planning. To learn more about VitalTech Solutions visit [www.vitaltechsolutions.com](http://www.vitaltechsolutions.com).

About VitalTech Solutions:

VitalTech offers a complete enterprise level IT Department for small to medium sized businesses. Partnering strategically with client, VitalTech strives to be the most Human company in IT. Customizable Proactive-IT services include: CIO level strategic meetings, Unlimited break/fix support, Vendor management, Realtime monitoring/logging, Preventative maintenance and Custom developments.

Press Release Courtesy of Online PR Media (<http://bit.ly/19hP4WD>)

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VitalTech Solutions

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