



Supano's Prime Steakhouse, Seafood & Pasta Wins Consecutive Talk of the Town Awards

BALTIMORE, MD, USA, January 28, 2014 /EINPresswire.com/ -- [Baltimore steakhouse](#), Supano's, has a host of satisfied patrons who continually acknowledge the great service they receive at the restaurant, earning it a third straight talk of the Town Customer Satisfaction Award.

“

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Terry Coffman

Earning a 4.5-star rating for the third straight year has won Supano's Prime Steakhouse, Seafood & Pasta its third Talk of the Town Customer Satisfaction Award in the Restaurants category.

The [Talk of the Town Awards](#), presented by Talk of the Town News and Customer Care News magazine, honor companies and professionals that provide excellent

customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CM Power Rating. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Offering a rich history and atmosphere, Baltimore steakhouse Supano's provides customers with outstanding food and entertainment 364 days a year. Signature dishes include prime steaks such as Sinatra's Signature Prime New York Strip Steak and Bogie's Filet Mignon, Baltimore's Best Lasagna with Meat, Eggplant Parmigiana, Cream of Crab Soup, and Tiramisu. Miss Bettie has been working in the kitchen creating the restaurant's authentic Italian cuisine, pasta, soups, sauces and the award-winning Tiramisu for the past five decades.

Family-owned-and-operated by Terry Coffman and his wife Olga, Supano's has earned its share of accolades. In addition to three consecutive Talk of the Town Awards for excellent customer satisfaction, Supano's was voted Best Steakhouse Baltimore by DestinationGuide.com in 2011 and was also voted Best Italian Restaurant by the U.S. Commerce Association in 2011, 2012 and 2013.

More than just a great menu is what keeps customers coming back time and again. “We treat our customers like family and they are special to us from the time they join us until they exit,” says Coffman. “We valet their cars, provide transportation within 10 miles daily and give them offers via emails and social media that they enjoy weekly.”

The restaurant's atmosphere is also next to none, according to Coffman. The building was built in the 1820s and features exposed brick and granite walls inside, complementing the dark wooden antique bar. Entertainment throughout the week includes live blues and jazz, karaoke, and a tribute artist once a month of Frank Sinatra, Dean Martin or Elvis Presley. A Rat Pack shrine also displays Frank Sinatra concerts on a movie projection screen, so Sinatra sings to customers while they dine.

"Our staff members enjoy serving our customers, and when they see how the customers enjoy everything from the bricks and stone to the Rat Pack Shrine, the food and more, they also love this place," he says.

Community is essential to this family-run business. When Hurricane Sandy devastated the Northeast, Supano's and its customers were there to help, donating thousands of dollars in clothes, food, furniture and man hours. Caravans left from Supano's several times a week, heading north to New Jersey to help gut houses and rebuild them.

When a fire destroyed a local family's house just before Christmas, Supano's customers were there again. They donated money, food, beds, a television, and toys for the three kids in time for Christmas Day.

About Supano's Steakhouse:

In 2005 Terry Coffman purchased Velleggia's Restaurant, which initially opened in 1937. He relocated the restaurant in 2008 from Pratt Street to Water Street. In September 2010 the restaurant was renamed Supano's and is the only family-owned steakhouse in Baltimore's Inner Harbor.

Supano's is located at 110 Water Street, Baltimore, Maryland 21202. The restaurant is open Monday-Friday from 11 a.m. to 2 a.m. and Saturday and Sunday from noon to 2 a.m. The kitchen is open daily until 1:30 a.m. For more information, call 410-986-4445 or go online to www.supanossteakhouse.com. Follow the restaurant on Facebook at www.facebook.com/supanos or on Twitter at www.twitter.com/supanos.

About the Award and Sponsors:

This is the fifth year Talk of the Town News and Customer Care News have honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsors, please contact Talk of the Town News at 877-498-6405 or go online to www.talkofthetownnews.com.

About Talk of the Town News: Talk of the Town News provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

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