

Global Vision Implements New 24/7 Customer Support Portal

Customer Support Portal delivers Global Vision services and support faster to clients



MONTREAL, CANADA, February 25, 2014

/EINPresswire.com/ -- [Global Vision](#), the industry leader in the development of innovative proofreading

technologies, today announced the availability of a new self-registered, web-enabled 24/7 customer support portal (CSP), that is designed for ease-of-use and client efficiency, delivering consolidated documentation on the Global Vision line of products and services.

“

A company's client services infrastructure must be adaptable and responsive to changing demands and customer expectations.”

Renee Symonds

Accessible through the company's [website](#), the 24/7 customer support portal gives eligible Global Vision support plan holders instant access to:

- Product documentation
- User guides
- Solution troubleshooting
- Support FAQ
- Video tutorials

"A company's client services infrastructure must be adaptable and responsive to changing demands and customer expectations," explained Renee Symonds, Client Services Manager at Global Vision. "This new self-registered 24/7 customer support portal provides an important point of contact for responding to our clients' needs. It also provides a consistent customer experience and optimized performance enabling the user to log-on and retrieve any documentation at their convenience."

The new CSP is part of the Global Vision overall support and services network which consists of Pre-Sales Services, Support Services for existing customers, as well as customized services. Global Vision also offers a wide range of consulting services through the client services team, to enable a seamless implementation of your Global Vision solutions.

Global Vision on the road – Visit us at the [following](#):

Graphics of the Americas - Booth #1022, February 27-28, Miami Beach Convention Center
Interphex - Booth #1101, March 18-20, Javits Center, NYC

INFO*FLEX 2014 - Booth #1026, April 28-29, Baltimore Convention Center

About Global Vision

Global Vision is the world leader in the design and delivery of Innovative Proofreading Technologies. Our solutions are widely interoperable and have been integrated into the packaging workflows of leading consumer packaged goods companies, printing firms and over 72% of the major pharmaceutical industry worldwide.

Global Vision's complete suite of advanced solutions featuring text-based, pixel-based and Braille inspection technologies are designed to eliminate printed artwork and copy related errors, providing end-to-end security at every stage of the packaging workflow. All our proofreading solutions meet FDA 21 CFR Part 11 / EMA Annex 11 requirements.

Headquartered in Montreal, Canada, Global Vision has worldwide representation. For more information, please visit www.GlobalVisionInc.com

Press release courtesy of Online PR Media: <http://bit.ly/1mFeKCn>

Mike Spooner
Global Vision
5146244422
[email us here](#)

This press release can be viewed online at: <https://www.einpresswire.com/article/192338319>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2023 Newsmatics Inc. All Right Reserved.