

Vocal IP Networkx Adds Telecom Fraud Protection for BroadWorks with TransNexus Solutions

Vocal IP Networkx has implemented TransNexus' SDReporter, a telecom fraud detection solution for BroadWorks.



ATLANTA, GA, USA, March 25, 2014 /EINPresswire.com/ -- TransNexus, top developer of VoIP network management software, today announced that Vocal IP Networkx, home to the industry's most productive hosted phone system, has chosen the TransNexus [SDReporter](#) solution to provide [telecom fraud](#) detection to complement their [BroadWorks](#) based network.

In 2013, as the threat of telecom fraud was increasing throughout the industry, Vocal IP Networkx began searching for a more robust fraud control solution that would proactively protect its customers and its network. "We needed a solution that would integrate with our existing BroadWorks softswitch," said Eugene Gutman, COO at Vocal IP Networkx. "When we found SDReporter from TransNexus, we were able to download the evaluation software from the TransNexus website and quickly had it up and running."

SDReporter is the complete Telecom Fraud Detection and Call Detail Record (CDR) reporting and analysis solution for BroadWorks. Designed to be simple and efficient, SDReporter is easy to install and provides comprehensive telecom fraud and call completion reports and alarms.

SDReporter integrates with Vocal IP Networkx's existing BroadWorks platform by collecting and analyzing BroadWorks call detail records (CDRs). When suspicious traffic triggers a fraud alert, SDReporter can send an Open Communications Interface -Provisioning (OCI-P) command to the BroadWorks switch to block the calls from a specific Groupid or Userid, or divert them to customer service. An E-mail and/or Simple Network Management Protocol (SNMP) alert is sent to the Network Operations Center (NOC) with the details of the fraud trigger. The NOC can view the details of the alert from the SDReporter web interface and unblock the calls if needed with one click.

According to Mr. Gutman, "SDReporter is easy to use and has been very effective identifying fraudulent calls. SDReporter is a great value and the support has been excellent."

About TransNexus

TransNexus is a software development company specializing in applications for managing VoIP networks. Important features offered by TransNexus are dynamic least cost and quality of service routing, telecom fraud detection, SIP peering, number portability, profitability analysis and wholesale billing. TransNexus, founded in 1997, is located in Atlanta, Georgia and is a privately held Delaware C corporation.

About Vocal IP Networkx

Vocal IP Networkx is a national facilities-based ISP and IP telephony services provider headquartered in New York City. Vocal IP Networkx is home to the industry's most productive hosted phone system. Combined with the industry's leading disaster recovery platform, Vocal IP Networkx delivers the ultimate technology experience for enterprise clients.

Founded in 1996 and headquartered in New York City, Vocal IP Networkx serves enterprise companies and specializes in the retail, finance, and healthcare markets. Vocal IP Networkx operates datacenters in Newark, NJ, NV, TX and Chicago. For more information about Vocal IP Networkx, please visit: www.vocalipx.com

Press release courtesy of Online PR Media: <http://bit.ly/1jrv2gB>

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