

VitalTech Solutions Launches New Website To Better Deliver IT Services In Chicago With A Human Touch

CHICAGO, IL, USA, April 7, 2014 /EINPresswire.com/ -- [VitalTech Solutions](#), a [Chicago IT support](#) and services provider, has unveiled a new website. The new site features substantial information about VitalTech's fixed fee Proactive-IT approach to service delivery including their emphasis on strategic partnerships with their clients. The new site was designed internally by VitalTech Support Expert, Paul Mirano. Mirano specializes in improving users' IT experiences by identifying and delivering optimal solutions to meet client needs.

"Paul has done an outstanding job with the new website. It's very clear-cut and easy to navigate and it conveys exactly the right feel - friendly, helpful and informative. All values that we live every day at VitalTech," noted [Michael Berk](#), Partner, Business Development at VitalTech Solutions (<http://www.vitaltechsolutions.com>).

VitalTech Solutions provides IT services in Chicago. The company offers complete enterprise-level IT Department solutions for small and mid-sized businesses. Services are completely customizable and include:

- CIO Level Strategic Meetings
- Unlimited Break/Fix Support
- Vendor Management
- Realtime Monitoring/Logging
- Preventative Maintenance
- Custom Developments

Unlike technology service providers that bill hourly to charge retainers, VitalTech delivers IT solutions in Chicago via a fixed monthly fee service referred to as Proactive-IT. That simple monthly fee includes IT management, support and improvements to the clients' IT environment. Rather than focusing on the details of billing and services rendered, this approach frees up VitalTech to focus attention on developing strategic partnerships with their clients. This partnership focus is one of the company's core values.

"We believe very strongly in creating partnerships with our clients. We want to know their business and understand how they make money so we can support their current needs and help them keep an eye on the future. Any company can come in and deliver technology or fix what is broken. What we do is different. We deliver IT solutions in a personable, trustworthy and very

Human way, taking care of problems before they arise and communicating in terms our clients can understand. The end result is a true spirit of partnership with our clients that is more valuable than any single IT solution," explained Berk.

The personality of the people VitalTech hires is of utmost importance to the company as evidenced by the in-depth information that can be found about the VitalTech team on the new website. Full of personal and professional interests and accomplishments, VitalTech makes sure that site visitors and clients know that services are delivered by people with a genuine interest in human interaction.

To learn more about VitalTech Solutions visit <http://www.vitaltechsolutions.com>.

About VitalTech Solutions: VitalTech offers a complete enterprise level IT Department for small to medium sized businesses. Partnering strategically with client, VitalTech strives to be the most Human company in IT. Customizable Proactive-IT services include: CIO level strategic meetings, Unlimited break/fix support, Vendor management, Realtime monitoring/logging, Preventative maintenance and Custom developments.

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