



# ROOFWORKS Wins Consecutive Talk of the Town Awards

*Maryland-based roofing contractor, ROOFWORKS, earns a second straight Talk of the Town Award for excellent customer service.*

LANHAM, MARYLAND, USA, May 15, 2014 /EINPresswire.com/ -- For the second straight year [ROOFWORKS](#) has earned the highest possible customer satisfaction rating of 5 stars, winning the prestigious Talk of the Town Customer Satisfaction Award in the Contractors — Roofing Contractors category.

The [Talk of the Town Awards](#), presented by Talk of the Town News, honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CM Power Rating™. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Locally owned and operated [roofing contractor](#) ROOFWORKS has been serving the roofing, siding, window and gutter needs of residential and commercial customers throughout Maryland, northern Virginia and Washington, D.C., since 1997. From the beginning, ROOFWORKS has dedicated itself to providing superior service and quality installations.

"We promise to provide the highest quality workmanship, using the industry's finest materials," says April Smith, who co-owns the business with her husband, Dan Smith. "All our replacements and repairs are backed by exceptional manufacturer's warranties and our own outstanding labor warranty. This is our promise to you."

Quality work aside, ROOFWORKS also places a high priority on providing excellent customer service. "From the phone calls to the men on the roof, our excellent customer service shows our pride in our work and our appreciation for the business," says Smith. "The best compliment we could receive is a referral from our customers."

ROOFWORKS has a combined 40 years of experience in the field and is licensed, bonded and insured. "Our quality craftsmen have been put through extensive training to keep up with the latest industry standards and codes," says Smith.

Smith credits the team at ROOFWORKS for the high praise from satisfied customers. "The team members' work ethic demonstrates their pride and commitment to their job," she says. "They are who we are and why we are where we are today."

In addition to serving customers well, ROOFWORKS also gives assistance to the community through various events, youth organizations and local volunteer opportunities. "We are always looking to give back to our communities," says Smith.

ROOFWORKS' main office is located in Lanham, Maryland. For more information, call 301-352-7222 or 866-352-7222 or go online to [www.roofworksinc.com](http://www.roofworksinc.com). Follow the company on Facebook at <https://www.facebook.com/roofworksinc>.

#### About the Award and Sponsor

This is the sixth year Talk of the Town News has honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsor, please contact Talk of the Town News at 877-498-6405 or go online to [www.talkofthetownnews.com](http://www.talkofthetownnews.com).

About Talk of the Town News: Talk of the Town News provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

Press release courtesy of Online PR Media: <http://bit.ly/1mviqEg>

Jamie Rawcliffe  
Talk of the Town News  
877-498-6405  
[email us here](#)

---

This press release can be viewed online at: <https://www.einpresswire.com/article/204908047>

EIN Presswire's priority is source transparency. We do not allow opaque clients, and our editors try to be careful about weeding out false and misleading content. As a user, if you see something we have missed, please do bring it to our attention. Your help is welcome. EIN Presswire, Everyone's Internet News Presswire™, tries to define some of the boundaries that are reasonable in today's world. Please see our Editorial Guidelines for more information.

© 1995-2023 Newsmatics Inc. All Right Reserved.