

Flanders Pediatric Dentistry, LLC Honored With Talk of the Town Award

New Jersey dental practice, Flanders Pediatric Dentistry, earns its second straight Talk of the Town Award by providing excellent service to its patients.

FLANDERS, NJ, USA, May 30, 2014 /EINPresswire.com/ -- <u>Flanders Pediatric Dentistry</u>, LLC has earned the highest possible customer satisfaction rating of 5 stars from Talk of the Town News for two consecutive years, winning it the prestigious Talk of the Town Customer Satisfaction Award in the Health & Medical — Pediatric Dentists category for a second time.

The <u>Talk of the Town Awards</u>, presented by Talk of the Town News, honor companies and professionals that provide excellent customer service as reported by their customers through no-cost, user-review websites, blogs, social networks, business rating services, and other honors and accolades. This data is analyzed by a team of researchers who calculate a company's CM Power Rating™. Only those that receive a 4-star to 5-star rating receive the Talk of the Town Customer Satisfaction Award.

Winning the Talk of the Town Award is a source of pride for the team at Flanders <u>Pediatric</u> <u>Dentistry</u>. "It is an extra assurance for our patients that they are in the best hands," says Edward M. Sonnenberg, D.D.S, owner of the practice.

The practice reached such high levels of patient satisfaction by always putting the patients first in every aspect of care. "Excellent customer service means great communication between staff and patients," says Dr. Sonnenberg. "We are always here to listen to parent questions and concerns."

Recognizing the importance of establishing good dental hygiene practices early on in life, Flanders Pediatric Dentistry places a high priority on putting patients at ease to ensure a good experience every time. "Our office mission is to produce a confident, enthusiastic pediatric dental patient who grows into a confident, enthusiastic adult dental patient," says Dr. Sonnenberg.

"A play area with video games, toys and books as well as a general welcoming reception area makes the children feel at ease and oftentimes even excited to visit our office," says Dr. Sonnenberg. "In addition, we use no physical restraints on our patients, as some other pediatric practices do. With both male and female doctors, we are able to make the majority of our

younger patients (under age three) comfortable."

The staff members have been instrumental in achieving high patient satisfaction marks. "Our staff is trained and skilled, and we strive to provide energetic and fun-loving service to each patient," says Dr. Sonnenberg. "We recognize that every patient has different needs, and we pride ourselves in the courteous service we deliver to each of our patients."

About Flanders Pediatric Dentistry, LLC

Flanders Pediatric Dentistry is a leading pediatric dental and orthodontic practice located in Flanders, N.J. The practice was founded in 1980 in Chester, N.J., as a one-dentist office before moving to Flanders in 1984. Today, the expanded practice has six pediatric dentists and two orthodontists in an 8,000-square-foot office. Edward M. Sonnenberg, D.D.S.; Michael Neiman, D.D.S.; Christina Ciano, D.D.S.; Elizabeth Oldendorp, D.M.D.; Kimberly Hollywood, D.M.D.; and Mary Beth Giacona, D.D.S., are specialists in pediatric dentistry. Joseph M. Arvay, D.M.D., and Michael Goldkind, D.M.D., are the orthodontic specialists.

The practice is located at 230 Route 206 South, Building #3, Second Floor in Flanders. The office is open Monday-Friday 9 a.m.-5 p.m. and Saturdays 8 a.m.-2 p.m. For more information, call 973-927-2260 or go online to www.flanderspediatricdentistry.com.

About the Award and Sponsor

This is the sixth year Talk of the Town News has honored companies for achieving high levels of customer satisfaction with the Talk of the Town Awards. Businesses eligible to receive the award include, but are not limited to, beauty salons, spas, restaurants, bakeries, dentists, auto repair facilities, veterinarians, home repair and improvement contractors, florists, hospitals, and physicians.

For more information about the award or its sponsor, please contact Talk of the Town News at 877-498-6405 or go online to www.talkofthetownnews.com.

About Talk of the Town News: Talk of the Town News provides businesses with information on customer service best practices. This commitment has led to the creation of the Talk of the Town Awards program, which is dedicated to identifying companies that are excelling in high-rated customer service feedback and offering them valuable marketing opportunities to leverage their award, while also giving consumers a tool to find the top consumer-rated businesses in the United States and Canada.

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