

# FieldOne Releases Latest Upgrade to its Sky Field Service Management Solution

*New version includes dozens of powerful new features driven by real-world challenges and FieldOne customer requirements*



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FieldOne Systems, a leading innovator of cloud-based field service management software, announced today that it has released version 4.1, a full version upgrade of its [FieldOne Sky](#) software. The release includes a long list of enhancements and features to help enterprise [field service organizations](#) lower costs, increase service revenues, improve response times, and provide remarkable customer experiences. Many of these were developed in direct response to customer requests for capabilities they were unable to find in alternative solutions. Key features in this release include:

**Auto Scheduling Performance Enhancements:** Improvements to the routing engine result in a dramatic increase in speed, enabling dispatch functions to react even faster to changing conditions.

**Service Centers:** FieldOne Sky now manages scheduling and logistics for Service Centers where customers come to service provider facilities. This feature enables service organizations to optimize the utilization of location-based resources along with those in the field.

**Resource Groups or Crew Scheduling:** In scenarios where there are multiple resources in the field performing work together, FieldOne Sky now enables dispatchers to easily schedule the group or crew (people and equipment), both individually and as a unit.

**Enhancements to Schedule Rules:** Management can ensure that dispatchers follow customized best practices by limiting specific scheduling events, issuing a warning, or suggesting alternatives to avoid excess cost, so that policies and best practices are leveraged across the organization.

**Territory ZIP Codes:** Customers using territories for scheduling can now link ZIP/postal codes to specific territories, streamlining the scheduling process and enabling more effective territory management.

**Extending App-based [Mobile](#) Payments:** Field personnel can securely take credit card payments

using the built-in camera on any mobile device, simplifying the process for organizations to charge “time and material” customers and reducing billing cycles.

“Driven by the growing ubiquity of mobile devices and tablets and the potential impact on operational efficiency, revenue growth, and the customer experience, more and more enterprises are investing in their mobile workforces.” said Ilan Slasky, CEO. “We’re committed to developing innovative solutions to issues that large-scale field service organizations struggle with daily, providing powerful capabilities delivered to the field through native mobile apps for all iOS, Android, or Windows devices. The latest upgrade is more proof of the unique value we bring to this dynamic market space.”

#### About FieldOne Systems

FieldOne Systems provides state-of-the-art software and services addressing the complex challenges customers face in managing enterprise field service organizations. Our software enables companies to provide the most customer-centric and profitable field service possible. We recognized that the disruption driven by Mobility, Cloud, and Big Data required a revolutionary solution designed to harness the capabilities of these technologies and launched FieldOne Sky - the agile platform for intelligent enterprise field service management. Sky provides the most comprehensive feature set, an open architecture for simplified integration, flexible deployment options, and on-demand configuration. These combined elements drive rapid implementation, maximum adaptability, and the fastest ROI in the industry. FieldOne's technology is driving the success of diverse enterprises across a wide cross-section of industries. For more information visit: [www.fieldone.com](http://www.fieldone.com)

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Dave Wallen  
FieldOne Systems  
201-252-8900 ext 422  
[email us here](#)

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