



# Monitronics Receives 2014 Consumers' Choice Award

*Recognized for DFW-Based Home and Business Security Excellence*

DALLAS, TX, USA, July 7, 2014 /EINPresswire.com/ -- For the third consecutive year, [Monitronics International](#), Inc. is the recipient of the [Consumers' Choice Award](#)<sup>®</sup> for excellence in business and customer service among Dallas-Fort Worth headquartered alarm system companies.

Through a comprehensive and objective survey of consumers conducted by Survey Sampling International<sup>®</sup>, Monitronics is recognized in the categories of Home Alarm Security Systems and Business Security Alarm Systems.

"This is once again a great honor for Monitronics to be recognized by our valued customers," said Rob Washington, Monitronics' Vice President of Customer Care. "We have an obligation to protect nearly one million customers 24 hours a day with best-in-class monitoring and excellent customer service. Our goal is to earn this award each year by continuing to earn their trust."

As the nation's second-largest residential security provider, Monitronics offers monitored home and business security system services to more than 1 million residential and commercial accounts through its network of independent Authorized Dealers in the U.S., Canada and Puerto Rico. Based in Dallas, Monitronics' Customer Care center provides technical and billing support and equipment operating assistance. Its award-winning Alarm Response Center provides round-the-clock monitoring with Five Diamond Certification from the Central Alarm Association (CSAA).

For over 25 years, the Consumers' Choice Award<sup>®</sup> recognizes "Best in Class Businesses" for the quality of their service, value, professionalism and integrity. In addition to the objective survey conducted by Survey Sampling International, a global leader in consumer polling, a national regulatory law firm reviews the ethical standing of top voted businesses before they are recognized as Consumers' Choice Award<sup>®</sup> recipients.

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About Monitronics International, Inc.

A subsidiary of Ascent Capital Group, Inc., Monitronics is one of the nation’s largest and fastest-growing home security alarm monitoring companies. Monitronics’ 24/7 Alarm Response Center provides reliable and uninterrupted security monitoring service while consistently meeting or exceeding all UL, National Fire Protection Association and Central Station Alarm Association standards. Monitronics is also a three-time Frost & Sullivan Alarm Monitoring Company of the Year (2008, 2010, 2011).

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