

## New Zealand university first to provide international students with nationwide 24/7 monitored personal safety service

AUT puts student safety first with nationwide personal safety service

AUCKLAND, AUCKLAND, NEW ZEALAND, September 1, 2014 /EINPresswire.com/ -- This week Auckland University of Technology (AUT) <a href="http://www.aut.ac.nz/">http://www.aut.ac.nz/</a> launches a world first nationwide 24/7 monitored personal safety service for their international students.

As international student mobility grows worldwide the number of reported attacks on students has been increasing and students are becoming more aware of the risks they may face when studying abroad. The recent fatal beating of a graduate student from China at a prominent university in California who was walking back to his dorm room after meeting with his study group has escalated concerns on the overall safety and security of international students studying abroad.

While many institutions look to upgrade or improve their on campus safety little to nothing is offered to improve student safety off campus.

AUT becomes the first university in the world to offer its students a comprehensive 24/7 monitored, personal safety service both on and off-campus.

The service, <u>2Life</u> Help, is provided by 2Life <a href="http://www.2Life.co.nz">http://www.2Life.co.nz</a> an Auckland based technology start-up, in collaboration with Skyhook Wireless (the global leader in location positioning) and First Security (New Zealand's largest security patrol fleet).

"Accurate location information is critical to ensuring a prompt notification, dispatch, arrival and delivery off what often is life-saving assistance", noted Glenn Chapman of First Security. 2Life's location network, software technology and suite of network providers satisfied us it offers the best solution in the market.

Upon activation of the service (by pressing the 2Life Help icon on their smartphone) users are linked to 2Life call centre operators who will know the caller's location, have access to their personal details, can initiate two-way communication, can track their location (even if they are on the move), can evaluate the situation and get them the help they need (Ambulance, Fire, Police, Campus Security, Security Guard Patrol, Vehicle Breakdown Assistance or a Safe Ride Home).

The service was initiated by AUT to provide their international students with a comprehensive personal safety solution during their stay in New Zealand, and their parents with the peace of mind in knowing that if their child requires assistance (of any kind) 2Life will provide it for them.

"For many families when deciding to send their child overseas or to a new town to study their biggest worry is, 'who will help my son or daughter in an emergency? Who can my child turn to for help, if they are lost, confused, frightened or simply find themselves in a distressing or unsafe situation?' Now whenever your child needs help, all they need do is press the 2Life Help icon and we'll get them

the help they need", said Mike Hutcheson, Executive Director, of 2Life.

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