



# IT Governance launches new IT Service Management Health Check and ISO20000 FastTrack™ consultancy service

ELY , UNITED KINGDOM, October 16, 2014 /EINPresswire.com/ -- [IT Governance](#), the leading provider of IT governance, risk management and compliance solutions, has expanded its IT service management offering with the introduction of two new, innovative consultancy products: [IT Service Management Health Check](#) and [ISO20000 FastTrack™](#).

With an increasing focus on IT service delivery, together with a growing shift towards IT outsourcing, the need for the globally recognised IT service management standard, ISO/IEC 20000, as well as the IT service management framework, ITIL, have become vital for service-conscious organisations.

The IT Service Management Health Check and ISO20000 FastTrack™ are two new offerings in IT Governance's consultancy stable. These products have been designed to provide a no-nonsense and cost-effective opportunity for organisations to gain access to best practice guidance based on international frameworks and standards, such as ISO/IEC 20000 and ITIL.

Alan Calder, founder and executive chairman of IT Governance said, "As one of the global leaders of IT service management products and services, IT Governance's new ITSM consultancy offering enables customers to engage with our consultancy team directly from our online web store. With transparent, fixed pricing, our customers are made aware of exactly what they can expect from our consultancy service, enabling them to make informed decisions about budget prioritisation and resource availability in advance."

"We have successfully offered Health Checks and FastTrack™ services at a fixed price for a number of our other consultancy services, of which the ISO27001 FastTrack™ was the first, and arguably, still is the most popular. The ISO20000 FastTrack™ concept enables companies to implement the requirements of the international service management standard and become certification-ready within as little as 4 months. This is made possible due to our extensive experience of ITSM programme implementations and ISO20000 certifications."

The IT Service Management Health Check is a two-day on-site consultancy and assessment service that evaluates the effectiveness of an organisation's IT service management plans, arrangements, programme and policies in line with the international ISO/IEC 20000.

With these two novel new products, organisations are able to benefit from the expert advice and extensive experience of the IT Governance consultancy team throughout the lifecycle of the project – from inception right up to certification.

The IT Service Management Health Check can be found at [www.itgovernance.co.uk/shop/p-1665.aspx](http://www.itgovernance.co.uk/shop/p-1665.aspx) and ISO20000 FastTrack™ at [www.itgovernance.co.uk/shop/p-1664.aspx](http://www.itgovernance.co.uk/shop/p-1664.aspx).

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