

# E-Racer Tech Named as Microsoft High - Level (Action Pack) Partner

Secures Positioning in Remote Tech Support Industry

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/EINPresswire.com/ -- E-Racer Tech Llc, a US-based remote tech support company located in Boynton Beach, Florida, has been named as a high-level partner in the Microsoft Action Pack Partner Community. However, E-Racer Tech is no newcomer to the Microsoft Partner Community; prior to becoming an Action Pack Partner they could be found utilizing Microsoft's Pinpoint Partner's directory alongside tech giants such as Dell and Orion. Over the past decade, E-Racer Tech has built a largely successful track record in the field of remote tech support and technical business solutions.

As a result of their recent partnership with Microsoft, E-Racer Tech has largely expanded the reach of their company. Microsoft Action Pack Partners become an extension of Microsoft itself with greater access to build on, install, and sell Microsoft solutions across an array of platforms.



E-Racer Tech is a US based tech support company that provides onsite IT support, managed IT support, cloud computing, residential remote support, and more!

## New Doors for Tech Support Solutions

As one of the few Microsoft Partner tech companies located in Boynton Beach, Florida, E-Racer Tech is positioned as a local leading force in the remote tech support world. Joining forces with the Microsoft Partner Network opens new doors for this boutique tech support company. Fusing E-Racer Tech's mission to provide technical assistance for residential and commercial customers facing everyday computer problems with a powerhouse such as Microsoft, adds a fresh focus to the scope of E-Racer Tech's business solutions and remote tech support options.

## Staff Development

E-Racer Tech has always placed a high priority on equipping its staff with the tools necessary for their development. The Action Pack Partnership will provide E-Racer Tech with over 10,000 training courses and progressive plans for managing and instructing their team. Their

commitment to staff development directly correlates to the overall customer service experience and improves the quality of the solutions they deliver.

### Partnership Benefits

Fueled by their newly appointed partnership with Microsoft, E-Racer Tech is more committed than ever before to eliminate the complex process of having your computers fixed and networks secured in a timely fashion. By providing residential and small business customers with a safe and affordable option for reliable remote tech support.

"When you join the Microsoft Partner Network, you receive a set of core benefits that can help you save time and money while you strengthen your capabilities, better serve customers, and build connections to reach your full business potential."

http://mspartner.microsoft.com/en/us/Pages/Membership/core-benefits.aspx

Microsoft Action partners are granted access to a host of exclusive benefits. One of the largest benefits of E-Racer Tech's newly attained partnership level is the ability to sell Microsoft technologies and solutions. Poised to capture a portion of the billion dollar tech industry spend, as a Microsoft Action Pack Partner E-Racer Tech has full rights to superlative developer tools and access to the world's largest PC installation base.

Becoming a Microsoft Action Partner affords E-Racer Tech the ability to sell and install software, services and devices in the small to medium business market. Partners also gain access to Microsoft's enhanced platform for Managed Services, Hosting, Application Design or Device Development.

#### About E-Racer Tech

E-Racer Tech is a US Based Tech Support Company that prides itself on keeping the computers and peripherals up and running for individuals and small businesses. With over 10 years of experience in the remote access support industry, E-Racer Tech has expanded its reach to include On-Site & Managed IT Support, Cloud Computing, Microsoft Cloud Solutions, IT Relocation, Residential Remote Support, AV Monitoring and Computer Management Programs. For more information on E-Racer Tech support solutions call 1-888-671-1075 or visit <a href="http://e-racertech.com">http://e-racertech.com</a>.

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