ValueCentric Announces Advanced Service Level Monitoring Module

The module is part of a series of solution-oriented modules designed to provide users with one-click solutions to common problems

ORCHARD PARK, NY, UNITED STATES, July 13, 2015 /EINPresswire.com/ -- ValueCentric today announced the release of the Advanced Service Level Monitoring Module for its ValueTrak platform. ValueTrak provides pharmaceutical manufacturers with tools to analyze and visualize their product performance in the supply channel in real-time. The newly released Advanced Service Level Module advances the company's mission to empower users to easily discover and take action on insights hidden in their data.

Advanced Service Level Monitoring provides customers with a one-click solution that displays key service level metrics at their customer distribution centers down to the product level. The Module's output incorporates custom heat-mapping to identify at-a-glance problem areas in rank order based upon severity. Users have the ability to drill into individual data points to examine, graphically and with detailed tables, which conditions are affecting service levels or spikes in omits or lost sales. Empowered with the information gained from this module, ValueTrak users can work with their trading partners and correct service level inconsistencies with documentation to back their concerns.

ValueCentric reported results from a pilot release of the module where a customer was able to bring service levels from 92% to 98% within 6 months. "The problem we typically see is that a small number of SKUs experiencing lost sales dramatically impacts overall service levels. With this new module, users easily pinpoint those SKUs, determine the root cause, and work with trading partners on a corrective action plan; thereby improving overall service levels," said Greg Wurtz, Director of Customer Best Practices and Analytics at ValueCentric.

The Advanced Service Level Monitoring Module is one of a series of solution-oriented modules designed to provide users with one-click solutions to common issues which affect overall product performance in the channel. The module is available as an add-on feature to the ValueTrak (852) Sales & Inventory Reporting Module.

Availability:
The Advanced Service Level Monitoring module is available today to current and prospective ValueTrak customers.

About ValueCentric:
ValueCentric is the leader in pharmaceutical and medical supply data management, analytics and reporting solutions. Its mission is to provide unprecedented market insights and to help customers achieve optimal product performance from the factory to the patient. ValueCentric is trusted by major Pharmaceutical and Medical Products manufacturers including marquee customers AstraZeneca and Johnson & Johnson. The ValueTrak Platform leverages greater data visibility for smarter business decisions across a variety of manufacturers including branded, generic, specialty pharmaceutical, and medical supply firms.

Jessica Bruyn
ValueCentric
716-972-1652
email us here

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