

# Summer holiday flight delays: UK passengers could receive an estimated €24.9 million in compensation

POTSDAM, GERMANY, July 30, 2015 /EINPresswire.com/ -- · EU regulation stipulates airline passengers are entitled to a potential compensation payout of up to €600 for flight delays

- Only two per cent of entitled passengers file claims
- Travellers are advised to brush up on their [passenger rights](#)

During the summer holiday period airlines face an increase in filed compensation claims. In the UK 50,000 to 70,000 airline passengers will be entitled to an estimated €24.9 million in July and August 2015. Data evaluated by passenger rights service provider refund.me ([www.refund.me](http://www.refund.me)) shows an increase of 10 per cent in compensation claims during the holiday period.

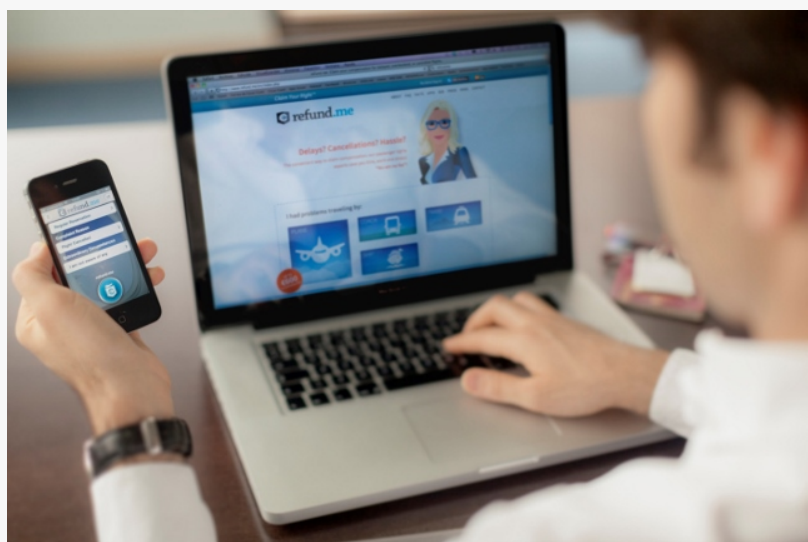
Under [EU regulation 261/2004](#) airlines are obligated to compensate customers in the event of flight delays exceeding three hours, cancellations or re-bookings. Compensation ranges from 250 to 600 euros depending on the nature and duration of travel disruption. Roughly one in four hundred flights is affected.

Despite being eligible, of the ten per cent of passengers aware of their rights to compensation only two percent actually lodge a claim. Airlines frequently put up a fight against passengers entitled to compensation pay-outs and as a result only a minority of passengers attempt the

refund process, perceiving the process to be too complicated or difficult.



Your passenger rights expert



“We regularly see an increase in compensation claims filed against airlines during the summer holiday period,” explains Eve Büchner, founder and CEO of refund.me. “And yet this makes up only a fraction of eligible claims. That’s why I advise travellers to inform themselves about their rights as passengers. We expect British passengers will forgo claiming approximately €24 million in the summer months of 2015.”

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#### About refund.me

refund.me is a globally operating and award-winning passenger rights service provider that helps airline passengers easily obtain [compensation for flight delays](#), cancellations, missed connections and re-routings. Thanks to its highly precise and specialised Advanced Business Logic (ABL) technology, claims can be filed directly from the website or by way of an app available for free. In accordance with European Union regulation (EC) 261/2004 this allows refund.me to process and collect claims of up to 600 Euros on behalf of its customers. Established in 2012 the start-up aims to ensure that passenger rights are transparent and more easily enforceable on a worldwide scale. refund.me has clients from over 135 countries across five continents, filing claims against more than 335 airlines. In 2014 the Financial Times praised refund.me as a “legal industry pioneer” in its Innovative Lawyers Report. Company headquarters are located in Potsdam, Germany and Palo Alto, CA.

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