

Peter Mac to recover \$1.4 million pa with PowerHealth's Enterprise Billing System

Peter MacCallum Cancer Centre has replaced their aging billing systems with an enterprise patient billing system and is set to recover an estimated \$1.4M pa

ADELAIDE, SOUTH AUSTRALIA, AUSTRALIA, September 22, 2015 /EINPresswire.com/ -- Melbourne's Peter MacCallum Cancer Centre has replaced their five aging billing systems with PowerHealth Solutions' enterprise patient billing system and is set to recover an estimated \$1.4 million per annum in rejected claims and delayed or uncollected payments.

Peter Mac went live with PowerBilling & Revenue Collection (PBRC) in early March 2015 after a 9-month implementation phase. Services being billed by the new system include Accommodation, Medical Services, Outpatients, Online Claims, Radiotherapy, Receipting, Allied Health, Online Eligibility, and Simplified Billing.

The Peter MacCallum Cancer Centre is Australia's only public hospital solely dedicated to cancer and one of an elite group of cancer hospitals worldwide with embedded research laboratories, which are uniquely integrated with extensive clinical and cancer experiences research programs. Peter Mac treats more cancer patients each year than any other hospital in Australia and their highly skilled medical, nursing and allied health team is backed by the largest cancer research group in the country.

Peter Mac is the first hospital in Victoria to fully integrate PBRC to the iPM patient administration system to electronically receive patient and accommodation data. With real-time integration to its source systems, Peter Mac is



Dennis O'Keeffe, Peter Mac Chief Finance Officer



Stuart Mead, PowerHealth Solutions Project Manager



PowerHealth Solutions

automatically processing billing without the manual data transcriptions as previously required. The new system has already eliminated 75% of manual processing, freeing up staff to recover revenue otherwise lost through write-offs and bad debts.



PowerHealth Solutions are an exceptional and responsive vendor who go well beyond the call of duty.

Peter Mac Chief Finance Officer Dennis O'Keeffe said, "PowerHealth Solutions are an exceptional and responsive vendor who go well beyond the call of duty. They have worked hard alongside our project team to deliver the new system on schedule, in time for our move to our new home in Parkville in 2016."

PowerHealth Solutions Project Manager Stuart Mead said, "We congratulate Peter Mac executives on their active support throughout the project and their insight in redesigning their business processes for automation prior to the implementation. Both of those factors have proved critical to the success of this project."

Read about how they did it in the case study <u>Implementing Enterprise Billing</u>.

ABOUT POWERHEALTH SOLUTIONS

PowerHealth Solutions is a dynamic Australian software development company specialising in activity based costing, hospital billing and patient safety solutions for healthcare organisations. ISO 9001 quality-accredited since 2001, the company is a market leader in Australia and New Zealand, with international recognition in the United States, the United Kingdom, Ireland, Hong Kong and the Middle East.

www.powerhealthsolutions.com

ABOUT PETER MAC

The Peter MacCallum Cancer Centre is Australia's only public hospital solely dedicated to cancer treatment, research and education. As the largest cancer research site in Australia, Peter Mac is a major contributor to advances in cancer prevention, diagnosis and treatment. Since 1949, Peter Mac has grown from a handful of staff in a one-room clinic to over 2,500 staff at five sites across Victoria. Annually the Centre treats approximately 30,000 cancer patients who attend 220,000 outpatient appointments, receive 9,500 episodes of chemotherapy, 115,000 episodes of radiation therapy and more than 4,500 surgical procedures.

www.petermac.org

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