



Midco Connections Announces New General Manager

Customer Service Contract Center Adds Seasoned Leader To Executive Team

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/EINPresswire.com/ -- [Midco Connections](#) just announced Patti Hawkey will fill their open General Manager position. Hawkey is a company-veteran with 10 years of experience and most recently served the team in the Senior Manager of Operations position.

An Opportunity For a Solid Transition

Hawkey's new position will involve overseeing and managing the entire operations of two Midco facilities in Sioux Falls, S.D. and Fargo, N.D. Thanks to her previous position, she comes in with a well-rounded, deep understanding of Midco's mission and is certain to provide strategic leadership to the company as a whole.

"Patti brings a strong commitment to the business and the clients and customers we serve," said Debbie Stang, Chief Operating Officer. "She has developed a reputation for being passionate about caring for our clients and for her team. She is an energetic, creative force in our organization."

The demand for Midco Connections is only increasing thanks to a stronger need for operations that focus on customer support. Hawkey is expected to enhance the company's ambitions and focus on new services that will prove essential for existing and new clients.

About Midco Connections

Midco Connections is a [customer contact center](#) specializing in financial services, retail, healthcare and nutraceuticals. Based in Sioux Falls, South Dakota with a second facility in Fargo, North Dakota, Midco Connections is a leader in inbound, outbound, chat and email [customer contact solutions](#). Midco Connections has been in business for over 30 years and is a wholly owned subsidiary of Midcontinent Media, Inc. For more information, visit midcoconnections.com.

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At Midco, our promise is simple. We'll grow your business by building customer loyalty and increasing your revenue.

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