Webinar Explains How to Assess Your ITIL® Process with a Framework 100% Aligned with ISO Standard

TIPA® has been developed in response to the need for a standardized process assessment methodology in the field of IT Service Management

ROTTERDAM, THE NETHERLANDS, November 23, 2015 /EINPresswire.com/ -- Unplanned service downtime disrupts business and may result in lost revenue. Fix it before it breaks. Improvement initiatives enable organizations to identify the gaps, assess the maturity of IT processes and improve the process before it breaks down. TIPA® for ITIL® is an internationally-recognized framework to assess ITIL process maturity. It is 100% aligned with ITIL and 15504-33000. How does a TIPA assessment look like? What are the benefits to organizations using TIPA for process improvement? Join ITpreneurs live webinar with the lead author of TIPA for ITIL framework at the Luxembourg Institute of Science and Technology (LIST), Alain Renault and TIPA consulting partner and instructor at ReflectIT, Jan Jæger. They will share their insights with real-life examples.

Enrich your customers' ITSM journey

The TIPA framework provides an effective toolset. The TIPA Toolset together with the certification scheme enables IT consultants and professionals build the capability to conduct IT process maturity assessments in any organizations that have adopted ITIL. TIPA, an initiative of the renowned research center LIST in Luxembourg, is a product of seven years of research, in response to the need for a standardized process assessment methodology in the field of IT Service Management. Since 2011, LIST in partnership with ITpreneurs has brought the training and certification of TIPA to the market.

Webinar details:
How to Assess Your ITIL Process with a Framework 100%

Aligned with ISO Standard
December 1, 2015 (4 pm CET/ 10 am EST)

Presenters:
Alain Renault, TIPA Project Leader at LIST, Luxembourg
Jan Jaeger, TIPA consulting partner and instructor at ReflectIT, Denmark
Save your Seat

About TIPA
TIPA is an internationally-recognized framework for IT process assessment. The TIPA framework offers a turnkey solution to determine the maturity levels for IT processes aligned with IT best practices. TIPA also enables process improvements. TIPA for ITIL successfully combines the well-known process assessment standard, ISO/IEC 15504-33000, with IT Service Management best practices described in ITIL. IT process assessment is a vital step with any IT process implementation. TIPA uses the principles of the ISO/IEC 15504-33000 standard, an internationally accepted standard for process assessment, in the creation of a framework specifically designed to assess processes within the IT domain.

About ITpreneurs
ITpreneurs provides IT training content and services to training providers worldwide. We'll help you keep up with changes, scale your business and increase your profitability. Learn how we add value to your IT training business www.itpreneurs.com/company

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