

## Atom Bank, Commercial Bank of Dubai, Citibank, Standard Chartered and more meeting in Dubai in February

DUBAI, UNITED ARAB EMIRATES, January 28, 2016 /EINPresswire.com/ -- Atom Bank, Vietnam International Bank (VIB), BBVA Compass, Standard Chartered, Commercial Bank of Dubai, Kotak Mahindra Bank, Citibank, UAE Exchange, alongside other senior level Customer Experience Management influencers and representatives from the Middle East, North Africa and Europe financial services industry will gather at the Customer Experience Management in Financial Services conference, taking place from 28 February – 2 March in Dubai, UAE.

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The Customer Experience Management in Financial Services conference will bring together customer experience stakeholders from the financial sector including banks, financial institutions, insurance companies, regulators and solution providers to discuss how banks and financial institutions are digitally transforming and innovating in their banking services to enhance their customer experience.

## Speakers include:

- Warren Cammack, Head of Innovation, Vietnam International Bank (VIB
- Andrés Fernández Cueto, Business Innovation, SVP and Director of New Distribution Models, BBVA Compass
- Nuaman, Head of Client Care Unit, Standard Chartered
- Achillefs Manolopoulos, Head of Digital Banking, Commercial Bank of Dubai
- Diane Magers, Office of the Customer, AT&T Business Services, USA
- Minaz Sherazee, Client Experience Head Senior VP, Citibank
- Tehsin Sherif, Head of Customer Experience, Finance House

This event will include practical case studies, interactive workshops, debate panels and insights from international organisations including Atom Bank, Vietnam International Bank (VIB), BBVA Compass, Standard Chartered, Commercial Bank of Dubai, Kotak Mahindra Bank, Citibank, UAE Exchange and more.

Find the full programme, speaker list and registration form at <a href="www.ceminfinance.com/news">www.ceminfinance.com/news</a>, call +971 4 364 2975 or email enquiry@iqpc.ae.

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