

Midland DHBs reap regional efficiencies by sharing Datix safety learning system

Five District Health Boards in New Zealand's Midland share a single instance of the Datix safety system to reap all benefits while paying fraction of cost.

ADELAIDE, SOUTH AUSTRALIA, AUSTRALIA, February 29, 2016 /EINPresswire.com/ -- The Datix safety learning system shared by the Taranaki, Waikato, Lakes, Bay of Plenty and Tairāwhiti District Health Boards (DHBs) in New Zealand's Midland region is an excellent example of efficiencies achieved through a shared regional vision and strong cooperation.

Datix is an integrated electronic safety learning system for managing incidents, complaints and risk. The Midland system is used in a shared configuration across the five DHBs to optimise efficiency. This system allows DHB staff to enter standardised online reporting of incidents, complaints and risks into a single shared database across the Midland DHBs.

The system was initially launched at Taranaki DHB just over two months ago in December 2015, with the other four DHBs launching one after another in February 2016.

Dr Greg Simmons, Taranaki DHB Chief Medical Advisor said, "Everyone comes to work to do a good job, but sometimes, despite our best efforts, things do go wrong which is upsetting for everyone involved. The adverse event reporting process is about learning from our

experiences and identifying system issues rather than finding an individual to blame."

CEO of Waikato DHB Dr Nigel Murray said, "This is a big step forward for patient safety & quality and supports our quality strategy to listen, learn and improve. With an electronic system, clinicians and



The Datix support team at Waikato DHB wearing highly-visible "Can I Help" t-shirts in their support rounds during the launch period, collecting old paper forms and making sure everyone was familiar with the new system



Dr Nigel Murray, CEO of Waikato DHB



Dr Greg Simmons, Chief Medical Advisor, Taranaki DHB

“The other great benefit of this new system is that it is being deployed across the five Midland regional DHBs. A lot of our patients move across the region, so having the same system enables some shared learning and improvements,” added Dr Murray.

Paul Woodward, PowerHealth Solutions Datix Manager said, “The Midland region Datix deployment is highly efficient as a single instance of the Datix software has been deployed on a shared platform across the five DHBs. This deployment model is ideal for the Midland DHBs as it has enabled them to realise the regional goal of a common system to report and manage incidents, complaints and risks. This goal has been achieved thanks to their strong regional vision and excellent collaboration between the DHB project teams.”

“The Midland DHBs Datix deployment is an excellent example of how separate organisations have collaborated to realise operational and cost efficiencies through a common configuration. However, the flexibility of the Datix system also allows organisations that have individual data capture or workflow requirements to benefit from a regional or shared deployment as it can be configured on an organisation-by-organisation basis,” Paul added.

ABOUT POWERHEALTH SOLUTIONS

PowerHealth Solutions is a dynamic Australian software development company specialising in activity based costing, hospital billing and safety learning solutions for healthcare organisations. The company is a market leader in Australia and New Zealand, with international recognition in the United States, Canada, the United Kingdom, Ireland, Hong Kong and the Middle East. ISO 9001 quality-accredited since 2001, PowerHealth Solutions specialises in large scale implementations – at public hospitals, State Health Departments, District Health Boards, and private hospitals. Implementation staff are highly skilled and experienced, ensuring that new systems are up and running quickly for a rapid return on investment. PowerHealth Solutions is the exclusive Datix distributor for Australia and New Zealand.

www.powerhealthsolutions.com

ABOUT DATIX

Datix is a web-based safety learning system that gives organisations a comprehensive oversight of their risk management activities. It consists of modules for Incident Reporting, Risk Register, Complaints Handling, Claims Management, Patient Experience, Accreditation/Standards, Safety Alerts and Hotspots. Datix is a low maintenance system and is accessed via a web browser on a PC, laptop or mobile device. Customers need only implement the modules required as the system accommodates any combination of modules. The system is highly configurable and can be extensively customised to meet the unique requirements of any organisation. In addition, the reporting dashboard presents real-time monitoring of Key Performance Indicators. Datix is internationally recognised and used in Australia, New Zealand, Europe, United States, Canada and the Middle East. It is very popular in the UK and is used by over 75% of the National Health Service.

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