

## Hospitality Wins Gold for Sandyport Beaches Resort

NASSAU, BAHAMAS, March 31, 2016 /EINPresswire.com/ -- Director General of Tourism, Mrs. Joy Jibrilu, presented Sandyport Beaches Resort and Hotel with the RCI Gold Crown Award, a hotel industry top honour based partly on happy guests' positive comments and reviews.

"This is the only resort I've been in where there is a Director of Happiness. When a property has that as a strategic objective and they designate someone to ensure guest happiness what better formula can there be for guest satisfaction?" said the Director General.

Accepting the award on behalf of the staff was General Manager Vernon Moss and Front Desk Manager Cheralda Arnett who underscored the importance of friendly and efficient staff, many of whom



are mentioned by name in the reviews. "As you can see we have an exceptional property here but it is the staff that makes the difference." said Ms. Arnette."

The Director General said it was phenomenal that a small niche resort hotel was able to garner such huge recognition.



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General Manager Vernon Moss

"I am delighted to be here to congratulate the staff led by General Manager Vernon Moss and to meet the RCI representative, Shannon Dabney who is here to recognise the importance of this award. I am here today to say that the Ministry of Tourism and the Commonwealth of The Bahamas is proud of Sandyport Resort for flying the hospitality flag so well. We talk about excellence of service and how important it is, and this resort speaks to that. Sandyport Beaches Resort

was assessed by RCI guest comments on quality of service throughout the resort - check-in, grounds people, housekeeping - and I'm advised that of the thousands of RCI registered hospitality properties, only 15% have achieved this Gold Crown Award honour."

Ms. Shannon Dabney, an RCI Account Executive was present to also offer congratulations on their third consecutive win. "Sandyport Beaches Resort is the only Gold Crown Award holder in Nassau; I'm proud and honoured that Sandyport is one of my clients; I can't speak highly enough about the

staff, it is evident that is really what makes the difference in guest's overall vacation experience."

The presentation coincided with another top achievement – the influential TripAdvisor site is consistently rating Sandyport Beaches Resort in the top three of 35 listed Nassau hotels. Sandyport Beaches Resort already holds their prestigious Certificate of Excellence which recognizes establishments that consistently earn great TripAdvisor reviews from travellers.

## About Sandyport Beaches Resort and Hotel

Sandyport Beaches Resort and Hotel is a colourful collection of picturesque canal or lagoon beachfront villas in a tranquil spot with plenty of colonial charm. The 72 boutique hotel bedrooms, studios and suites vary in layout and décor but most have ensuite kitchens or kitchenettes for additional convenience. The one, two and three bedroom deluxe suites provide plenty of space for a family. Rooms are decorated with a fresh, beachy, island décor centred on Bahamian scenes and sea life and vibrant Bahama Hand Print pillows and cushions with tropical patterns and colours, accent the linens.

Nicely managed local greenery forms a natural backdrop throughout the grounds and the walk-way to the Sandyport ocean beach. Stunning panoramic views greet as the path turns to sand between your toes and your gaze takes in the glittering turquoise sea. Continue to enjoy the view from your hammock or a comfy beach lounger in the shade of a Palm tree, and then sip local cocktails at the al fresco beach-side Blue Sail Restaurant and Bar.

Serena Williams Serena Williams Media & PR (242) 327 7760 email us here

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