

New addition to the IT Governance catalogue: ISO 9001:2015 – A Pocket Guide

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-- The international information security experts IT Governance have added a new title to their catalogue: [ISO 9001:2015 – A Pocket Guide](#) by Steve Watkins and Nick Orchiston.

A quality management system (QMS) establishes process-driven methods of producing and delivering products and services with consistent results. Assuming your QMS processes are effective, your products and services will meet the expected quality levels every time, giving you greater control over production costs and increasing customer satisfaction.

Currently used by more than 1.1 million organisations worldwide, the international standard ISO 9001:2015 is the world's most established quality framework.

ISO 9001:2015 – A Pocket Guide is a handy reference book that provides an overview of the ISO 9001 quality management standard. It includes:

- a brief history of quality management and ISO 9001;
- useful definitions of ISO 9001 terminology;
- a discussion of the requirements of the Standard, including an in-depth examination of clauses 4 to 10 of ISO 9001, which specify the requirements for a QMS; and
- some of the myths about ISO 9001 certification.

ISO 9001:2015 – A Pocket Guide is the perfect introduction to the Standard, and will help ensure the quality of your products and services, increase customer satisfaction, and enhance your business's efficiency.

ISO 9001:2015 – A Pocket Guide is available from IT Governance in various formats (including softcover, Adobe eBook, Kindle and ePub):

<http://www.itgovernance.co.uk/shop/p-1815-iso-9001-2015-a-pocket-guide.aspx> (UK)

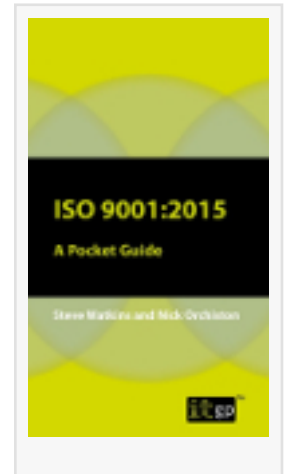
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