



Connect Care Telehealth Medical Visits Now Available to the Public

Providers can diagnose and treat a variety of conditions, such as coughs, colds, sinus pain, ear pain, allergies, flu-like illnesses, and more

SALT LAKE CITY, UTAH, USA, May 19, 2016 /EINPresswire.com/ -- Parents are all familiar with the situation of being awakened in the middle of the night with a sick child. The emotion of feeling helpless with not being able to see a doctor immediately has now changed with the launch of Intermountain [Connect Care®](#), the newest telehealth service that connects patients with Intermountain providers 24 hours a day, 7 days a week, through video and audio conferencing on the web and using the Connect Care app on mobile devices.

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Patients in rural areas typically have to cover long distances to see health care providers, so the ability to connect with a provider instantly over a video link will save patients time and money.

*William Daines, MD,
Intermountain Connect Care
medical director*

“This means that for many minor medical problems, patients can receive treatment from an Intermountain provider from their home or office without the need to come to an urgent care or doctor’s office,” said William Daines, MD, Intermountain Connect Care’s medical director.

Daines explained that providers can diagnose and treat a variety of conditions, such as coughs, colds, sinus pain, ear pain, allergies, painful urination, minor rashes or skin conditions, flu-like illnesses, minor musculoskeletal complaints, and gastrointestinal issues.

The cost of the visit is \$49 regardless of insurance coverage. Some insurances will cover part of the fees and the service is available to use for all Utah and Idaho populations. Connect Care providers can prescribe medications and send them to local pharmacies. If the providers see the need for the patient to visit a doctor face-to-face or needs immediate attention, they will refer the user to the nearest clinics.

“Not all medical conditions are appropriate for telehealth evaluation and treatment,” said Daines. “If the provider feels that an in-person evaluation is needed immediately, the provider will refer you to a local in-person clinic and we won’t charge you for the visit.”

One of the many advantages of Intermountain’s Healthcare’s new telehealth service is the service is tied to the patient’s Intermountain electronic medical record. Intermountain providers will be able to instantly access the patient’s medical history and medications during the Connect Care visit. Clinicians who meet with patients in person in the future will also have the details of the online visit available to them. That vital information helps providers track reoccurring complications and symptoms, and also access to record of allergies and note current medications to avoid dangerous drug interactions.

Connect Care also brings healthcare access throughout Utah, including rural areas who have limited clinic options.

“Patients in rural areas typically have to cover long distances to see health care providers, so the ability to connect with a provider instantly over a video link will save patients time and money,” said Daines.

Connect Care can be accessed at www.intermountainconnectcare.org or by downloading the app for Apple or Android.

[Intermountain Healthcare](http://www.intermountainhealthcare.org) is a Utah-based, not-for-profit system of 22 hospitals, 185 clinics, a Medical Group with some 1,300 employed physicians, a health plans division called SelectHealth, and other health services. Helping people live the healthiest lives possible, Intermountain is widely recognized as a leader in transforming healthcare through high quality and sustainable costs. For more information about Intermountain, visit intermountainhealthcare.org.

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