

TraceGains Expands Staff to Onboard its Growing Customer Base

DENVER, CO, UNITED STATES, July 5, 2016 /EINPresswire.com/ -- [TraceGains](#), the leading Food Safety and Quality Assurance (FSQA) software solution for food and consumer packaged goods (CPG) companies, welcomes its newest Customer Success Manager, Saige Dunfee, to its growing team.

“With more than 16 years of experience in client management and software implementation, Ms. Dunfee brings valuable skills to our growing team,” said TraceGains’ Vice President of Customer Success Rajan Gupta. “She has a unique combination of technical, business, and consulting skills that will help us maintain the high level of customer service that TraceGains’ customers have come to expect.”

With scores of new customers deploying TraceGains’ food safety software solutions each month, TraceGains had to expand its Customer Success team to handle onboarding new customers and project management with existing customers who are launching additional TraceGains’ solutions. In this newly-created position, Ms. Dunfee will manage a portfolio of TraceGains’ customer accounts.

Dunfee shared her excitement about joining TraceGains and commented, “I

am thrilled to have the opportunity to put my skills to work at TraceGains because its solutions are innovating food safety and quality management. It will be satisfying to go home at night knowing that I contributed to safer, better quality food in the marketplace.”



Saige Dunfee, TraceGains' Newest Customer Success Manager



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Ms. Dunfee has held project and customer account management positions at a variety of technology and healthcare companies including Feldpost, Aspect Software, and Scripps Health. The California native studied business

administration at National University.

About TraceGains

TraceGains' cloud-based SAAS solution provides food and CPG companies with an integrated quality, supplier, compliance, and regulatory document management system that eases compliance with [FSMA](#), [GFSI](#), and HACCP. By automating, innovating, and streamlining Food Safety and Quality Assurance, TraceGains' customers are 365 Audit Ready™ and the system typically pays for itself in only four to six months.

TraceGains is among the Food Logistics Top 100 software and technology providers and a Top 20 Information Technology Firm by Coloradobiz magazine. Learn more about TraceGains products at www.tracegains.com. Follow TraceGains on Twitter @TraceGains.

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