

Online retailer, LDProducts.com, is one of the first to carry compatible solution despite HP® firmware update

LONG BEACH, CALIFORNIA, UNITED STATES, September 23, 2016 /EINPresswire.com/ -- A firmware update stopped thousands of HP printers around the world from functioning with their ink cartridges between September 12 and 13, 2016. [LD Products](#), a leading online retailer in the U.S. carries third party cartridges that will function with the affected printer models, despite the update. The affected cartridges include HP's 934/935 cartridge series and 950/951 cartridge series. LD Product's current inventory of remanufactured replacement cartridges for 950XL and 951XL cartridges will work in the affected printers and an inventory of remanufactured replacement cartridges for 934XL and 935XL cartridges are expected to be available by early next week.

"We're experts in the ink & toner industry and that enables us to be one of the first to provide a solution", said Aaron Leon, CEO of LD Products, as he reaffirmed his company's commitment to customer service. "We

diligently test all of our cartridges to ensure 100% compatibility with our customers' printers. Our loyal customer base appreciates that we sell generic brand printer consumables at a fraction of the cost as name-brand cartridges, but are just as trusted."

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Aaron Leon, CEO of LD Products

Many news outlets such as BBC (<http://www.bbc.com/news/technology-37408173>), Digital Trends (<http://www.digitaltrends.com/computing/hp-officejet-printer-firmware-third-partyink-cartridge-ban/>), and Lifehacker (<http://www.lifehacker.com.au/2016/09/hp-is-blocking-unofficial-replacement-cartridges-for-its-inkjet-printers/>) reported the change in the printer models' functionality was caused by software installed by HP in the printer and in some cases as part of an update to the printer's firmware. The affected printer models include the HP OfficeJet 6815, the HP

OfficeJet Pro 6830, HP OfficeJet Pro 8600 and HP OfficeJet Pro 8610. The unexpected change in the



printer's performance angered many owners of the affected HP models whom enjoy the power and performance of HP printers, but whom purchase third party cartridges for their low prices and high quality. Angered consumers have expressed their frustrations about the unexpected change in the performance of the affected models on HP's [Support forum](#).

About LD Products

LD products is a leading e-commerce provider of ink cartridges, toner and office supplies. Since 1999, the company has enjoyed great success as a high quality and cost-effective alternative to printer brand consumables. LD Products also boasts a large selection of office supplies, offering discount prices on the most trusted names in the industry such as Hewlett-Packard, Brother, Epson and Canon. The company consistently maintains its Google Trusted Store status, its A+ rating with the Better Business Bureau and is consistently recognized for exceptional customer service.

[LDProducts.com](#) | We're the Ink & Toner Experts®

The LD Difference:

http://www.ldproducts.com/aboutus/ld-difference?xid=pr:cartridges-950-951-934-935_availability_20160923_LD-diff-link

LD Products Media Kit:

http://www.ldproducts.com/aboutus/media-kit?xid=pr:cartridges-950-951-934-935_availability_20160923_MK-link

888-321-2552

email us here

LDProducts.com

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