

# RightAnswers Sponsors NowForum London 2016

*Demonstrates the ServiceNow-Certified Knowledge Management Software that Improves IT Support and Customer Service*

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/EINPresswire.com/ -- RightAnswers, Inc., a ServiceNow technology partner and the #1 provider of cloud-based knowledge management, web and mobile self-service and social knowledge software, is a Gold sponsor of NowForum London, the largest gathering of ServiceNow users and experts outside of the US. NowForum London will be held October 27, 2016, at ExCeL London.

Visit RightAnswers at NowForum London to see a demonstration of the most effective knowledge management software that [seamlessly integrates with ServiceNow](#) on all versions, including Helsinki, ServiceNow's latest version.

“RightAnswers solution for ServiceNow brings 15 years of experience and global best practices in accelerating key customer initiatives such as shift

left and self-service adoption,” explains Bill Pollie, EVP Global Sales and Business Development, RightAnswers. “Our ongoing commitment to innovation in areas such as advanced search, multi-language support and measuring knowledge quality are transforming the way ServiceNow clients deliver end user satisfaction in all areas of their business.”

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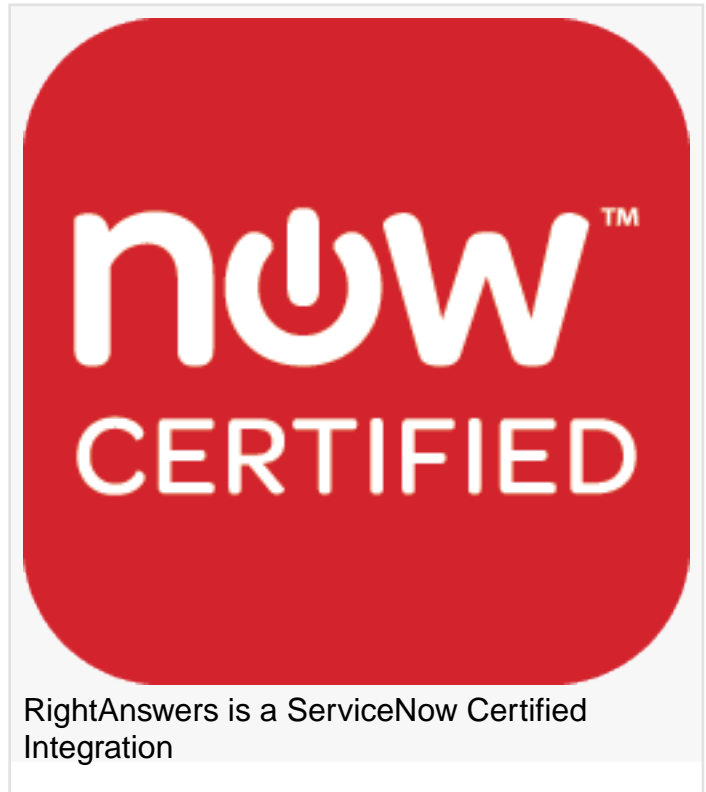
Our ongoing commitment to innovation in areas such as advanced search, multi-language support and measuring knowledge quality are transforming the way ServiceNow clients deliver end-user satisfaction.

*Bill Pollie, EVP Business Development & Global Sales, RightAnswers*

RightAnswers brings [Knowledge-Centered Service \(KCS\) Verified knowledge management software](#) and certification training to the ServiceNow ecosystem, making it easy to create, manage and measure the success of your knowledge management initiatives. It is used by IT support, customer service, HR and all department across the enterprise to share knowledge, resolve issues and collaborate.

Key advantages of RightAnswers:

- [Federated search](#) displays relevant knowledge from all sources in one place
- KCS Verified software and processes improve knowledge creation and maintenance
- Automated Knowledge Quality tool ensures consistent, high-value knowledge creation



- Complimentary Client Success program ensures widespread agent adoption and provides ongoing training and best practices– assuring the effectiveness of the knowledge management initiative
- Fast onboarding and integration with the ServiceNow ITSM in 90 days or less
- Highly effective mobile and web self-service
- Successful outcomes lead to better adoption of the knowledge base by all users

RightAnswers is the only knowledge management software available in the ServiceNow Store. RightAnswers products specific for the ServiceNow environment include:

- RightAnswers Knowledge Hub for ServiceNow – RightAnswers' complete solution in the cloud, seamlessly integrated with ServiceNow. It includes tools for knowledge creation and for agent and user access through portals and social forums
- RightAnswers Knowledge Service for ServiceNow – Pre-packaged knowledge containing more than 90,000 solutions on more than 600 commonly used software applications and hardware devices.

#### About RightAnswers

RightAnswers is the #1 provider of cloud-based knowledge management, web and mobile self-service and social knowledge software for improving customer service, IT support and enterprise-wide collaboration. Our 450+ clients and more than 5 million self-service users around the globe use RightAnswers seamlessly integrated with their CRM, ITSM and other enterprise software to provide stellar support experiences while saving millions of dollars a year. Learn more at [www.rightanswers.com](http://www.rightanswers.com).

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