

## 1st Choice Home Care Wins 2016 City Beat News Spectrum Award For Excellence in Customer Satisfaction

The team at 1st Choice Home Care receives high marks for customer satisfaction, earning the prestigious Spectrum Award.

BROOKLYN, NEW YORK, UNITED STATES, November 9, 2016 /EINPresswire.com/ -- <u>1st Choice Home</u> <u>Care</u> Services, Inc. received the highest possible customer satisfaction rating of 5 stars from <u>City Beat News</u> (CBN), earning it the prestigious Spectrum Award for Excellence in Customer Satisfaction.

In partnership with The Stirling Center for Excellence, CBN recognizes businesses such as 1st Choice Home Care Services for providing an outstanding customer experience and honors them with the Spectrum Award. Winners are based on CBN's independent, proprietary research



1st Choice Home Care earns Spectrum Award for High Customer Satisfaction Ratings

and evaluation system, which identifies businesses with a track record of top-flight customer service and customer satisfaction. The rating system combines data collected from nominations, online and other customer reviews, surveys, blogs, social networks, business-rating services, and other honors and accolades — all of which express the voice of the customer. Only those with a 4 or 5 star rating receive the Spectrum Award.

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Dilya Khalitova

Since 2009, 1st Choice Home Care has served the five boroughs of New York City, including Nassau and Westchester Counties, providing <u>in-home healthcare</u> and personal care services. A recently opened office in Flushing is expanding the company's service area.

Among the services offered are paraprofessional services

such as personal care, housekeeping, live-in, and homemaking, as well as professional skilled services such as nursing. "Our in-home nursing care lets clients and their loved ones enjoy healthy lives in the comfort of a familiar environment," says Dilya Khalitova, administrator for 1st Choice Home Care. "We tailor our care to your family's unique care needs through individual assessments."

"When it becomes clear that your loved one may require more assistance than you can handle, that's where we come in," says Khalitova. "We keep constant contact among physicians, case managers, insurance companies and families to ensure your loved ones are properly cared for."

The caring and respectful team of professionals at 1st Choice Home Care is dedicated to maintaining a great quality of life for all patients, which has led to outstanding customer satisfaction. To ensure the staff members continue to provide the excellent service the company has become known for, inservice training is conducted regularly. Furthermore, the diverse office staff is prepared to attend to the cultural needs of patients, with members speaking a host of languages such as Russian, Spanish, Chinese and more.

1st Choice Home Care continues to grow, exploring various lines of operation in order to give back to the community and be recognized as a reliable home care provider. "Receiving the Spectrum Award will motivate our team members to continue providing the best possible care and also allows them to share in the pride of our tradition of great service," says Khalitova.

1st Choice Home Care Services is located at 2570 86th Street in Brooklyn. For more information, call 347-492-5982 or go online to <u>www.1stchoicehcsi.com</u>. Visit the company's Star Page at <u>https://awards.citybeatnews.com/FIRST-CHOICE-HOME-CARE-BROOKLYN-NY</u>.

## About City Beat News and The Stirling Center

The Stirling Center includes a learning and resource center with courses, team training and support, executive coaching, articles, and case studies focused on excellence. Its objective is to enable and encourage excellence across many fields, wherever it can. The Stirling Center, <u>www.stirlingcenter.org</u>, recognizes service excellence in both commercial businesses such as those served by City Beat News, and its "life" and "public service" divisions.

City Beat News and The Stirling Center are located in Lapeer, Michigan. For more information, call 866-732-9800 or go online to <u>www.citybeatnews.com</u>.

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