

itSMF USA and DASA Launch Strategic Alliance

WILMINGTON, DELAWARE, USA, December 19, 2016 /EINPresswire.com/ -- IT Service Management Forum ([itSMF](#)) USA and the DevOps Agile Skills Association ([DASA](#)) form a Strategic Alliance. This Alliance represents our mutual objectives to advance the ITSM Value Chain by enabling IT Service Management Professionals skill expansion opportunities in the area of DevOps, Agile skills development.



Keeping Pace with Change is Essential for Success

Enterprise IT organizations and Service Management Professionals are running to keep pace with change, opportunities and advantages new technologies are providing. The reality is that Cloud, virtualization, and a rapidly growing internet, coupled with digital and mobile technologies are driving them to transform their business models and corresponding service delivery faster than ever before. "Keeping up with the continual pace of change is a challenge. Aligning with progressive organizations like DASA, who have created a competence model and universal qualification program that will help ITSM Practitioners obtain the knowledge and skills needed to keep up with this increasing pace is critical to exposing our members to ways that they can advance the value chain in their organizations" says, Cathy Kirch - President *itSMF*, USA.

A Competence Model focused on Skills and Knowledge Development

The IT Service Management space has to move faster than ever before to meet the demands of their business and clients. DevOps, Agile skills play a significant role in enabling IT Service Management Professionals to continuously deliver quality. "*itSMF* USA and DASA fundamentally believe that by joining forces we can not only provide Thought Leadership in the DevOps, Agile space but also guidance to IT Service Management professionals on why and how DevOps and Agile can help them with their IT transformations. Enabling their rapid skills and knowledge growth to help them manage and deploy new business services faster is a fundamental objective for entering this new Alliance between DASA and *itSMF* USA", says, Sukhbir Jasuja, DASA Board.

About *itSMF* USA

itSMF USA, a chapter of *itSMF* International, is the independent professional organization and forum for IT Service Management professionals in the US. A not-for-profit organization, *itSMF* is a prominent player in the ongoing development and promotion of IT Service Management (ITSM) best practices, standards and qualifications in the United States. This network of industry professionals, white papers, webinars, podcasts, conferences and other resources creates an opportunity for individuals and organizations to connect, learn and grow. For more information, visit <http://www.itsmfusa.org/>

About DASA

DevOps Agile Skills Association (DASA) provides an open, global community for DevOps and Agile skills development. It is organized as a community-driven platform open to participating member organizations to help define role-based competencies and learning curricula.

To realize its broader purpose, DASA aims to:

- Generate interest in and awareness of the need for skills development
- Define a relevant and vendor-neutral DevOps qualifications program for professionals
- Promote open source qualifications for DevOps Skills
- Ensure a baseline quality for training programs delivered to the market
- Map members' training program content against the role-based competencies baseline

To find out more about DASA visit: www.deveopsagileskills.org

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