



Auto/Mate Announces Updates to Fixed Ops Suite, Including VIN Scan and myCarfax.com Service Shop Integration

ALBANY, NY, UNITED STATES, January 17, 2017 /EINPresswire.com/ -- Auto/Mate Dealership Systems announced today the addition of two feature updates to its dealership management system (DMS) [Fixed Ops Suite](#). The new features are designed to increase efficiencies and revenue in auto dealership service departments and will be demoed at Auto/Mate's booth #1707 at the NADA Convention & Expo in New Orleans, LA.



Updates include:

VIN Scan. Offered as part of Auto/Mate's service mobile tablet solution, VIN Scan allows service advisors to optically scan a VIN barcode with their mobile tablet camera. Once scanned, the most recent customer data associated with that vehicle such as name, address, VIN, make/model and more, instantly auto-populates the customer information fields. This eliminates the need for manual data entry, greatly expediting the mobile check-in process.

Alternately, a new reverse phone lookup utility can be used for the same purpose. Offered through Authenticom as a monthly subscription, this too lets service advisors enter the customer's phone number, and reverse phone lookup suggests names and addresses associated with that number. Service advisors confirm with the customer, select the correct one and the data will auto-populate the fields in the mobile check-in app as well as create a record in the DMS.

From there, the service advisor selects which labor ops codes are associated with the appointment and an electronic RO will instantly be generated.

The VIN scan and reverse phone lookup utilities eliminate manual data entry for the vast majority of new customers, shaving minutes from each new appointment and improving the customer experience.

myCarfax Service Shop Integration. Auto/Mate is the only DMS provider that is integrated with myCarfax.com Service Shop solution. Dealers can now enroll customers in the FREE myCarfax.com program with one click from their DMS. A desktop and mobile app service, myCarfax.com helps car owners stay informed about maintenance and recalls on all vehicle brands (not just those sold by your dealership). myCarfax.com also sends dealerships' customers reminders when it's time to bring their vehicles in for recommended service. Auto/Mate customers that are also myCarfax Service Shop customers have access to newly integrated tools, which include Carfax Service History Check.

For more information or to see demos of Auto/Mate's Automotive Management Productivity Suite

(AMPS) DMS solution, visit Booth #1707 at the NADA Convention & Expo in New Orleans, January 26th - 29th. To schedule an appointment visit <http://www.automate.com/nada> or call 877-340-2677.

About Auto/Mate

Auto/Mate Dealership Systems is a leading provider of dealership management system (DMS) software to retail automotive dealerships, typically saving dealers thousands of dollars per month from their current provider. Our Automotive Management Productivity Suite (AMPS) is a user-friendly, feature-rich DMS in use by more than 1,200 auto dealers nationwide. Auto/Mate has received DrivingSales Dealer Satisfaction Awards in 2012, 2013, 2014 and 2015.

Auto/Mate's employees have more than 1,000 years of combined experience working in franchised auto dealerships, the foundation of its "Designed By Car People For Car People™" slogan. Auto/Mate is committed to winning its customers' business each and every month with no long-term contracts and free software upgrades. For more information follow us on Twitter @AutoMateDMS and subscribe to our blog at www.automate.com/blog.

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