

# Helion Automotive Technologies Announces New Office Location and Expansion of Technical Support Team in Dallas, TX

*IT Provider Hires Staff to Service Auto & Trucking Dealerships Nationwide*

TIMONIUM, MD, UNITED STATES, January 23, 2017 /EINPresswire.com/ -- Helion Automotive Technologies, a leading Information Technology (IT) Managed Services Provider, announced today it is moving its current office in Dallas, TX to a new, larger location. The move comes as the company adds more than 30 technical support and call center positions to service its retail automotive and heavy-duty trucking dealership clientele nationwide.



"Due to unprecedented growth and the recent extension in our Help Desk hours, we are tripling our office space and adding more staff to meet the demand from our customers," said Erik Nachbahr, founder and president of Helion. "The Dallas location in particular helps us to better service our west coast customers."

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*Erik Nachbahr, President of  
Helion Automotive  
Technologies*

The newly expanded call center in Dallas is an extension of Helion's call center based in Baltimore, Maryland. Helion offers phone-based technical support to its customers from 6:30 a.m. to midnight daily, Monday through Saturday. Helion also offers technical support on many major holidays.

"It's very unusual for an IT company to offer these kinds of hours, but we are committed to doing business when our customers do business," said Nachbahr. "Auto dealerships in

particular can be very busy on holiday weekends and the last thing they need is disruption to their business due to an IT issue."

Helion Automotive Technologies offers a variety of IT services from basic desktop support and software upgrades to infrastructure enhancement, cybersecurity, phone systems, collaboration tools, videoconferencing solutions and more.

Helion currently services more than 650 automotive and heavy-duty trucking dealerships, and 28,000 end users. The company handles an average 300 Help Desk calls every day and resolves more than

6,000 IT issues per month.

To apply for open positions visit: <http://www.heliontalent.com>

Visit Helion Automotive Technologies at Booth #4303 at the NADA/ATD Convention & Expo in New Orleans, January 26th - 29th. For more information or to schedule an appointment contact Helion at 443-541-1500 or online at <http://www.heliontechnologies.com>.

#### About Helion Automotive Technologies

Helion...Putting Your Dealership in the FAST LANE! Helion Automotive Technologies is a leading IT solutions provider, providing auto dealers with faster, more efficient networks and secure data protection. From managed services to IT assistance and service desk help, Helion offers both short-term IT fixes and long-term planning so dealers can focus on what matters most: selling more cars. Helion has specialized in IT for more than ten years and works with 650+ auto dealers nationwide. Dealers can request a free assessment of their IT needs at [www.heliontechnologies.com](http://www.heliontechnologies.com).

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