TraceGains Hiring Continues with New R&D and Customer Success Recruits

DENVER, CO, USA, January 31, 2017 /EINPresswire.com/ -- TraceGains, the leading Food Safety and Quality Assurance (FSQA) software solution for food and consumer packaged goods (CPG) companies, continues its expansion with two new hires. Ryan Medina joins the Research & Development team as the User Documentation & Content Specialist and Michael Stresing joins the Customer Success team as a Digital Document Specialist.

"Ryan will be producing high-quality electronic documentation, wiki & knowledge-base content, in-product help, guided walk-throughs, and video-style courses that will contribute to the overall success of our software products," said TraceGains' Chief Technology Officer A.J. Dolan.

Mr. Medina shared his enthusiasm to take on the new role at TraceGains and commented, "I'm looking forward to collaborating with developers, quality engineers, product managers, and usability experts to make TraceGains software even easier to use."

TraceGains' New User Documentation & Content Specialist, Ryan Medina

Ryan brings six years of experience working for Frontier and Spirit Airlines creating and managing regulatory manuals and training curriculum using multiple mediums. The Colorado native has a Bachelors of Science degree in Journalism and French from Metropolitan State College of Denver and an Associates of Applied Science degree in Culinary Arts from Johnson & Wales University.

In announcing the addition of Michael Stresing, TraceGains' VP of Customer Success Rajan Gupta, said, "Some customers want an extra set of eyes managing their incoming supplier data to ensure it is accurate and compliant with the company's business rules. Michael's education and experience in food science has prepared him well to take on this Digital Document Specialist role supporting our customers in a very hands-on way."

Mr. Stresing says he is eager to put his food science and industry knowledge to work and providing customer support to his accounts. He said, "TraceGains software is a valuable tool to collect and manage supplier data and documents. I am looking forward to helping our customers maximize the benefits of our system."

Michael has a background in food quality assurance and academic research working in the laboratory as well as on the plant floor. The Wisconsin native has a Bachelors of Food Science degree from the University of Wisconsin-Madison.

About TraceGains
TraceGains' cloud-based SAAS solution provides food and CPG companies with an integrated quality, supplier, compliance, and regulatory document management system that eases compliance with FSMA, GFSI, and HACCP. By automating, innovating, and streamlining Food Safety and Quality Assurance, TraceGains' customers are 365 Audit Ready™ and the system typically pays for itself in only four to six months.

TraceGains' New Digital Documentation Specialist, Michael Stresing

TraceGains is the winner of the 2016 Stratus Award for Cloud Collaboration. The company is also among the Food Logistics Top 100 software and technology providers and was named a Top 20 Information Technology Firm by ColoradoBIZ magazine. Learn more about TraceGains products at www.tracegains.com. Follow TraceGains on Twitter @TraceGains.

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