

Montgomery Community College Installs New VoIP Phone System

Hosted Telecommunications Firm Carolina Digital Awarded Montgomery Community College Contract for New VoIP Phone System

GREENSBORO, NC, US, February 11, 2017 /EINPresswire.com/ -- Hosted telecommunications firm Carolina Digital announced that it has been awarded a contract by <u>Montgomery Community</u> <u>College</u> to install a state-of- the-art hosted <u>VoIP phone system</u> at the school's campus in Troy, North Carolina.

Carolina Digital was selected by Montgomery <u>Community College</u>'s leadership team per a competitive and formal bidding process that lasted



several months, and involved multiple vendors. Ultimately, the decision to go with Carolina Digital was based on a combination of the company's technical expertise, capacity, service commitment, quality assurance, reputation and cost-effectiveness. The new hosted phone system includes more than 100 certified VoIP-based phones, and implementation is expected to be complete by mid-December.

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Cindy Ellison

"We recently made upgrading our phone system technology a top priority," commented Cindy Ellison, Dean of Technology and Resources at Montgomery Community College. "With Carolina Digital, we are saving approximately 80 percent compared to the cost of upgrading our old system, while accessing a range of new and advanced calling features that our team is excited about using, such as voicemail to email. We are also very impressed by the crisp and clear audio quality, and the fact that there is no added support or maintenance burden for our IT team is a significant

advantage."

"Our relationship Montgomery Community College started more than six months ago when Cindy reached out and asked questions about our solutions and products," commented Carolina Digital's CEO Nicky Smith. "We were pleased to be invited to participate in the competitive bidding process, and are looking forward to being a long-term strategic partner to help the school maximize their ROI in the years ahead."

Added Smith: "Many community colleges around the country are fed up dealing with legacy telephone

companies and PBX hardware vendors, which charge exorbitant fees and lack personalized customer support. That is a clear contrast to our team of in-house experts, who pride themselves on delivering personalized, responsive service. What's more, we can just as effectively communicate with technical experts and specialists, as we can with executives and end users. To us, world-class support and service isn't an add-on to what we do. It's built into our DNA, and it makes all the difference to our customers."

For additional information regarding Carolina Digital, visit <u>https://digitalphone.io</u> or email inquiry@digitalphone.io.

About Carolina Digital

Carolina Digital is a pioneer of hosted phone services, and provides products that improve the capabilities of business and education telephony, while reducing their overall cost. The company's offerings stand out for their excellent value, including very competitive pricing, the industry's deepest feature set, ease of deployment, and many user-friendly packages – from a full turnkey set-up including dial tone and VoIP phones, to automated call answering and routing solutions that work with existing land lines, cell phones or VoIP phones.

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