

# Intermountain Healthcare Names Chief Patient Safety and Experience Officer

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SALT LAKE CITY, UTAH, USA, March 1, 2017 /EINPresswire.com/ -- Shannon Connor Phillips, MD, MPH, has been named as Intermountain Healthcare's Chief Patient Safety and Experience Officer. In this role, Dr. Phillips will work collaboratively with other Intermountain leaders to continually improve outcomes, safety, and the patient experience.

Dr. Phillips comes to Intermountain from Cleveland Clinic, where she is a physician lead in the Office of Clinical Transformation. She also served as Associate Chief Quality Officer and previously as the organization's first Patient Safety Officer. In addition, she is on the National Quality Forum Expert Panel on Common Formats, a group focused on development of a national standard and repository for patient safety events. Dr. Phillips is recognized nationally and internationally for her expertise and leadership in safety, quality improvement, and culture in healthcare.

Dr. Phillips is a pediatrician and pediatric hospitalist with an interest in children with special healthcare needs. She joined Cleveland Clinic in 2004 to develop and lead a pediatric hospitalist medicine program and served as the first Cleveland Clinic Director of Pediatric Hospital Medicine. Previously, Dr. Phillips served at Riley Children's Hospital in Indiana and Children's Hospital of Philadelphia.

Dr. Phillips earned her medical degree from Columbia University College of Physicians & Surgeons in New York and her undergraduate degree from Emory College in Atlanta. She completed a pediatric internship and residency at George Washington University Children's National Medical Center, in Washington, D.C. In addition, she earned a Master of Public Health degree at the Bloomberg School of Public Health, Johns Hopkins University.

Intermountain Healthcare is a Utah-based not-for-profit system of 22 hospitals, 185 clinics, a Medical Group with about 1,500 employed physicians and advanced practitioners, a health plans group called SelectHealth, and other medical services. Intermountain is widely recognized as a leader in transforming healthcare through high quality and sustainable costs. For more information about Intermountain, visit [www.intermountainhealthcare.org](http://www.intermountainhealthcare.org).

Daron Cowley  
Intermountain Healthcare  
801-442-2834  
[email us here](#)

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