

# IT Service Management Industry by Component, Deployment, Organization Size, Vertical, and Region Forecast to 2027

*IT Service Management Market including Classification, Application and Industry Chain Overview, IT Service Management Market Analysis and Forecast by Product*

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- On 21st June 2016, Microsoft launched the iOS based app "Flow" a work flow service management app.
- On 15th June 2016, BMC Software announced that Spark ventures in suing Remedy force solutions for service management.



## Market Scenario

[IT service management](#) is a process based practice which is designed to deliver the information technological services to the enterprise and within the need of customers. In past couple of years, this market has been growing tremendously as the information sector is growing. Currently this market has been estimated at US \$XX billion and growing with the CAGR rate of XX%. The main factor behind this growth is the increase in the number of employees who are using the personal IT technological devices on the workplace and it is expected that IT service management market will reach the market size of US \$XX billion by the end of forecasted period.



Key Players : BMC Software , HP , CA Technologies , IBM Corporation , Microsoft Corp. , Axios Systems (UK), Cherwell Software , Citrix Systems , Compuware , EMC Corporation "

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## Segmentation

For the purpose of this study, this market has been segmented on the basis of application, end

users and geography. Applications of IT service management include- configuration management, IT Asset Management Market, application performance management, network management and DBMS management.

End user includes- Manufacturing, Healthcare/Medical/Pharmaceutical, Hospitality/Entertainment/Recreation/Travel, Telecom and IT, BFSI, Retail/Wholesale/Distribution among others.

#### Key Player

- BMC Software
- HP
- CA Technologies
- IBM Corporation
- Absolute Software
- Microsoft Corp.
- Axios Systems
- Therwell Software
- Citrix Systems
- Compuware
- EMC Corporation
- ANDESK Software
- ManageEngine

#### Regional Analysis

Currently North America is leading the market of IT Service management with the market due to the technological advancement of US and Canada. These countries have advantage of advance technology which has kept the North America a leader in the IT service management market. Currently North America is accounted for XX% of total market share followed by Europe which accounts for XX% of market share, Asia-Pacific has emerged as the fastest growing market with the CAGR of XX% and expected to reach US \$XX billion by the end of forecasted period.

#### Geographical Region includes

##### America

- North America
- US
- Canada

##### Europe

- Western Europe
- Germany
- France
- U.K
- Rest of Western Europe
- Eastern Europe

##### Asia- Pacific

- China
- India
- Japan
- Rest of Asia

Taste the market data and market information presented through more than 150 market data tables and figures spread in 145 numbers of pages of the project report. Avail the in-depth table of content TOC & market synopsis on "Global IT Service Management Market Research Report- Forecast to 2027"

Browse Full Research Report @ <https://www.marketresearchfuture.com/reports/it-service-management-market>

#### TOC of IT Service Management Market

- 1 Report Prologue□
  - 2 Introductions□
  - 3 Research Methodologies□
  - 4 Market Dynamics□
  - 5 Market Factor Analyses□
  - 6 Global IT Service Management Market- by Type
  - 7 Global IT Service Management Market - by Form□
  - 8 Global IT Service Management Market - by Region□
  - 9 Global IT Service Management Market by Application
- Continued.....

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