



UK Based Office Support Experts Team Up With Premier Education Group

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NORWICH, NORFOLK, UNITED KINGDOM, May 3, 2017 /EINPresswire.com/ -- One of Norwich's leading office support companies, [Meridian Virtual Office](#), announced a new contract with The Premier Education Group at the beginning of April. Meridian [Virtual Office](#) is set to provide this fast growing educational provider with a customer contact service that will manage all of its overflow calls.

Victoria Viner, Managing Director of Meridian, gave the following statement about her company's contract: "we are pleased to be working with the Premier Education Group. Our telephone answering service is one of our core offerings, which we have consistently refined over our time of operation to include data checking and qualification procedures. This ensures we consistently provide accurate customer details – an essential requirement for all our clients."

She went on to add "with our dedicated staff working full time on our phones in Norwich, our clients never miss a call or have to put a customer through to a voicemail service. With so much of today's communication occurring through email and instant message, it's essential that when people decide to make a call that it is properly and professionally handled."

The new contract with The Premier Education Group represents one of the largest client acquisitions by Meridian Virtual Office Ltd. Key to the appointment was their professional attitude and capacity, ensuring that all overflow calls will be answered by a real person, without having to rely on electronic greeting services.

The Premier Education Group is focused on providing innovative events and schemes for all ages of school children. With over 800 staff on its books and 7.5 million attendees going through its courses, the demand for information, feedback and assurance is continual. Due to the nature of the company's audience, directors believe that clients should always have the opportunity to have a full conversation with service advisor.

Meridian Virtual Office was formed in 2014 and has grown substantially over its first 3 years of business. Based out of offices in Rackheath it offers small and medium enterprises a full range of support services alongside telephone answering, including book-keeping, social media management and post handling. Find out more at: <http://www.meridianvirtualoffice.co.uk/>

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